

Institut für Software

# ARCHITEKTURENTSCHEIDUNGEN IM WORKFLOW-DESIGN

Softwareforen Leipzig, Arbeitsgruppe Softwarearchitekturen  
8. Arbeitstreffen:  
«Softwarearchitekturen für Workflow-Management»



**IFS** INSTITUTE FOR  
SOFTWARE

Prof. Dr. Olaf Zimmermann

Distinguished (Chief/Lead) IT Architect, The Open Group  
ozimmerm@hsr.ch

Leipzig, 20. November 2014



**HSR**  
HOCHSCHULE FÜR TECHNIK  
RAPPERSWIL

FHO Fachhochschule Ostschweiz

# Aufbau und Inhalte dieser Session

## ■ Gliederung in drei Einheiten (Abschnitte):

- Vortrag, moderierte Gruppenarbeit, Reflektion und Ausblick

## ■ Vortragsthemen:

- Motivation: Architekturentscheidungen in einer Fallstudie aus der Praxis (Order Management)
- Konzeptionelle Workflow-Designentscheidungen:
  - Wahl von Patterns, Schichtenbildung, Schnittstellenfragen
- Technische und organisatorische Architekturentscheidungen:
  - Buy vs. Build, Protokolle und Sprachen, Transaktionsgrenzen
- Leichtgewichtige Templates zur Entscheidungsdokumentation und Werkzeugunterstützung

## ■ Gruppenarbeit:

- Ihre Architekturentscheidungen (aus Workflow-Projekten)



- **Research & Development und Professional Services ab 1994**
  - em. IBM Executive IT Architect (& certified by The Open Group)
    - Systems & Network Management, J2EE, Enterprise Application Integration/SOA
  - em. ABB Senior Principal Scientist
    - Enterprise Architecture Management/Legacy System Modernization/Remoting
- **Auswahl Industrieprojekte und Coachings**
  - Produktentwicklung und IT Consulting für Middleware, SOA, Informationssysteme (Banken IT, Telekommunikationsbranche), SE-Tools
  - Tutorials: UNIX/RDBMS, OOP/C++/J2EE, MDSE/MDA, Web Services/XML
- **Schwerpunkt @ HSR FHO: Entwurf verteilter Systeme**
  - Cloud Computing, Web Application Development & Integration (Runtime)
  - Modellgetriebene Entwicklung, Architekturentscheidungen (Build Time)

# What is SOA?

No single definition – “SOA is different things to different people”

- ▶ A *set of services* that a business wants to expose to their customers and partners, or other portions of the organization.
- ▶ An architectural style which requires a *service provider*, a *service requestor* (consumer) and a *service contract* (a.k.a. client/server).
- ▶ A set of architectural patterns such as *enterprise service bus*, *service composition*, and *service registry*, promoting principles such as *modularity*, *layering*, and *loose coupling* to achieve design goals such as separation of concerns, reuse, and flexibility.
- ▶ A *programming and deployment model* realized by standards, tools and technologies such as Web services and Service Component Architecture (SCA).

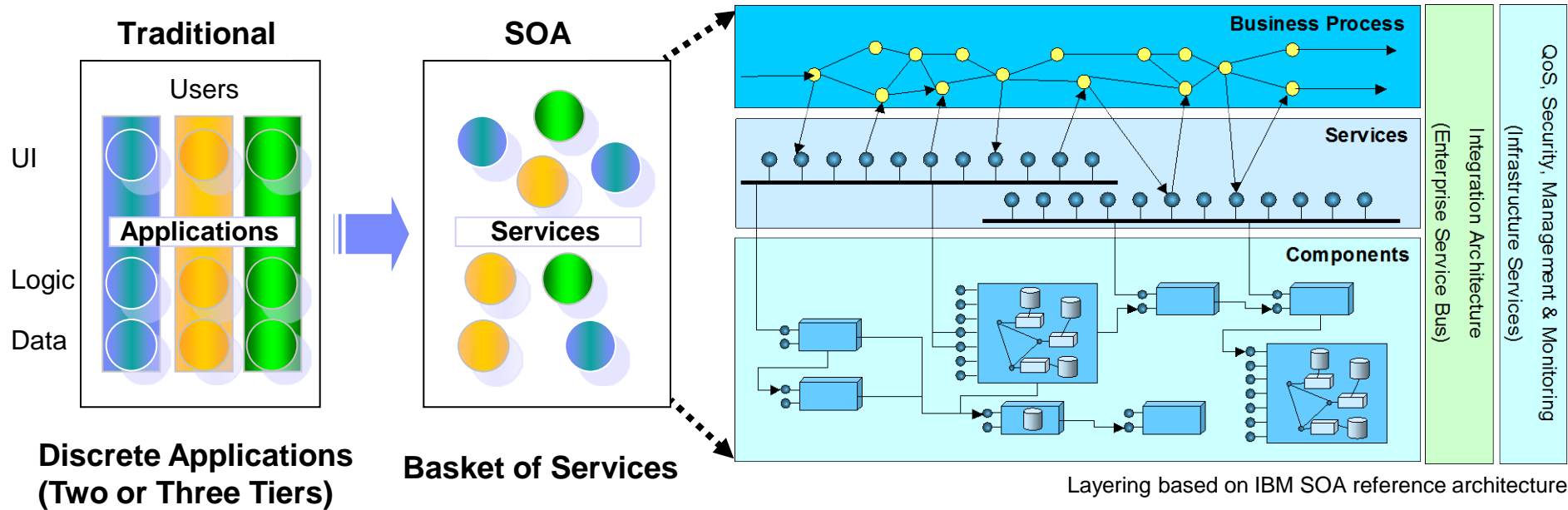
Business  
Domain  
Analyst

IT  
Architect

Developer,  
Administrator

Reference: Adapted from IBM SSS  
(SOA Reference Architecture)

# Partitioning into Components and Services (SOA Example)



## Example:

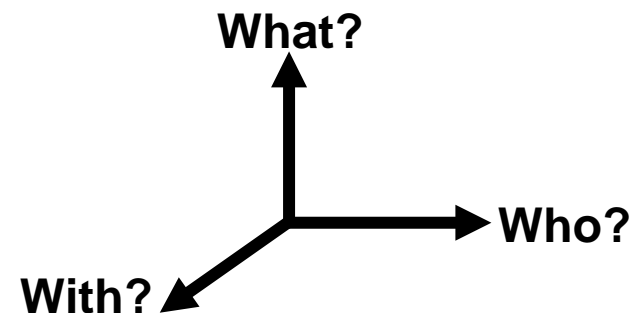
An insurance company uses three SAP R/3, MS Visual Basic, and COBOL applications to manage customer information, check for fraud, and calculate payments. The user interfaces (UIs) are the only access points.

A multi-step, multi-user business process for claim handling, executing in IBM WebSphere, is supposed to reuse the functions in the existing applications. How to integrate the new business process with the three legacy applications in a flexible, secure, and reliable way?

Reference: O. Zimmermann, SOA and Web Services Tutorials, OOPSLA 2005 - 2008

# Workflow Management – Essentials

- **Workflow and service composition form upper part of business logic layer (domain layer) in layered enterprise application**
  - Programming in the large vs. programming in the small
  - Workflow not to be confused with integration flows and or HTML page flows
- **Fundamental workflow concepts**
  - Process instance, process variables
  - Control flow vs. data flow
  - Human tasks, staff assignments
- **Key BPMN constructs**
  - Start, stop events
  - Tasks (human user, service)
  - Gateways
  - Pools and lanes
  - Transactions and compensation





# Telco Case Study (with selected Architectural Decisions)



Reference: IBM, ECOWS 2007

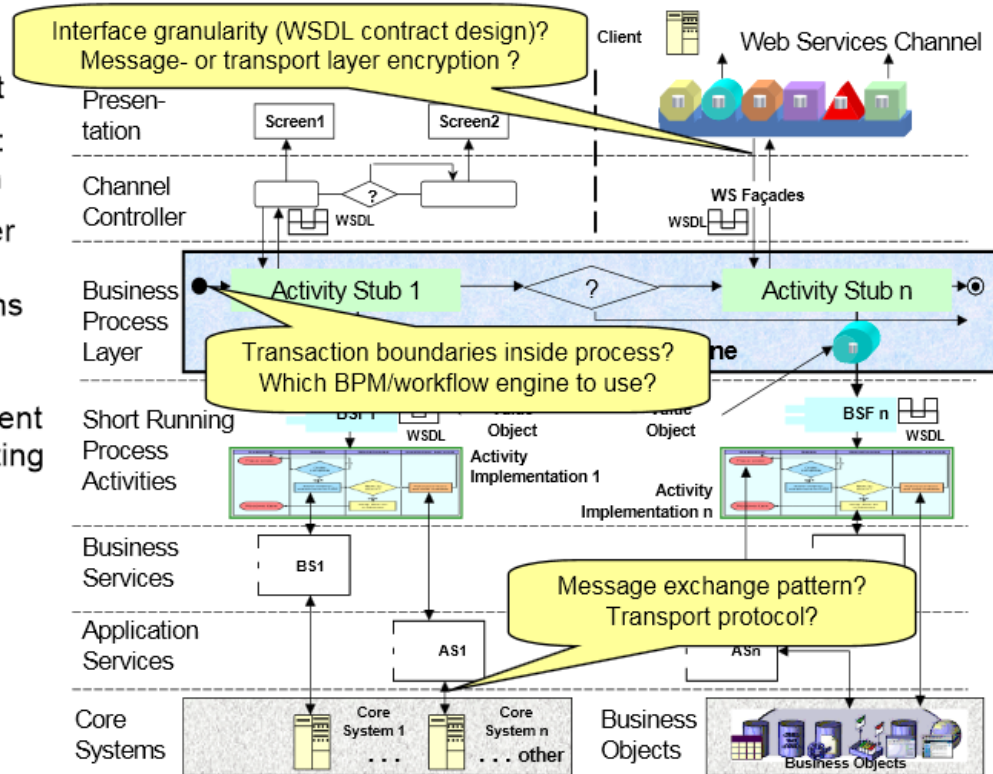
## Multi-Channel Order Management SOA in the Telecommunications Industry (in production since Q1/2005) [OOPSLA 2005]

### Functional domain

- Order entry management
- Two business processes: new customer, relocation
- Main SOA drivers: deeper automation grade, share services between domains

### Service design

- Top-down from requirement and bottom-up from existing wholesaler systems
- Recurring architectural decisions:
  - Protocol choices
  - Transactionality
  - Security policies
  - Interface granularity



# What are Architectural Decisions (ADs)? Why Care?

Reference:: IBM, SATURN  
2010

- **“The design decisions that are costly to change” (Grady Booch, 2009)**

- **A more elaborate definition:**

*“Architectural decisions capture key design issues and the rationale behind chosen solutions. They are conscious design decisions concerning a software-intensive system as a whole or one or more of its core components and connectors in any given view. The outcome of architectural decisions influences the system’s nonfunctional characteristics including its software quality attributes.”*

- **From IBM UMF work product description ART 0513 (since 1998):**

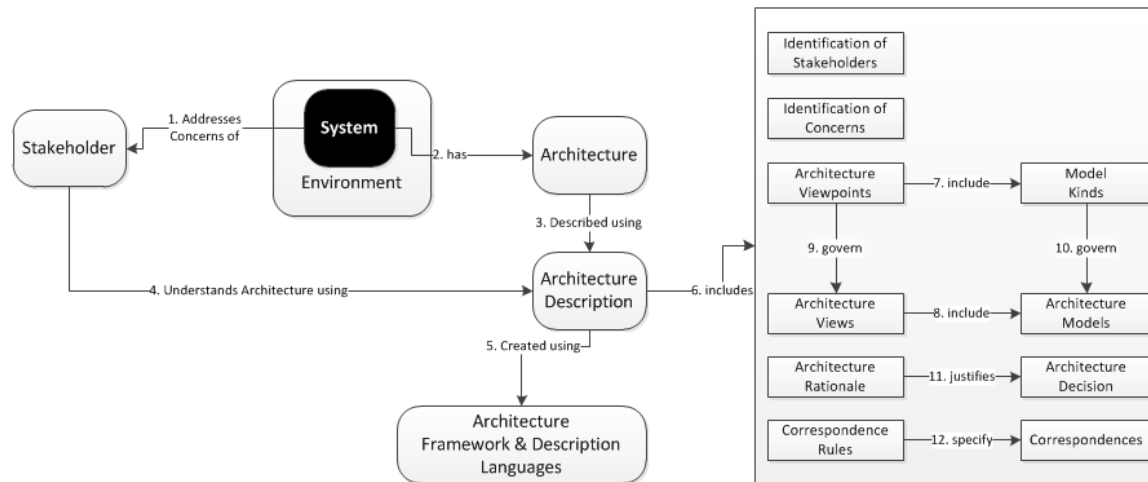
“The purpose of the Architectural Decisions work product is to:

- Provide a single place to find important architectural decisions
- Make explicit the rationale and justification of architectural decisions
- Preserve design integrity in the provision of functionality and its allocation to system components
- Ensure that the architecture is extensible and can support an evolving system
- Provide a reference of documented decisions for new people who join the project
- Avoid unnecessary reconsideration of the same issues”



# From ADs to Architectural Knowledge Management (AKM)

- **IEC/IEEE/ISO 42010:2011 standard for architecture description**
  - Rationale as first class entity in architecture documentation



Reference: <http://enterprise-strategy-architecture.blogspot.ch/2011/11/understanding-isoiecieee-420102011.html>

- **Active research community investigating architectural decisions**
  - E.g. SOAD project: active, guiding role for recurring architectural decisions
- See SEI SATURN 2013 BoD session report regarding state of the art

# AD Capture for Documentation Purposes (in Enterprise Architect)

Reference: ABB, SATURN  
2012

Unique identifier: AD-01, Status: approved, Owner: cholzim

## Link to system concerns

See architectural principles stated on the enterprise level: [IT security requirements](#)

## Rationale

In the context of the historian component, facing the data privacy requirements specified in the corporate security guidelines, we decided to encrypt the persistent storage to achieve confidentiality.

## Constraints and assumptions:

Performance is good enough, certificate management can be handled.

## Consequences:

Need to decide on, procure, implement some crypto library and/or hardware (TBD)

## Alternatives:

Network-level security only, combined with role-based access control

## Link to AD elements affected by the decision:

Historian component, access channel, security subsystem

## Timestamp

April 14, 2012 (approval)

## Additional information

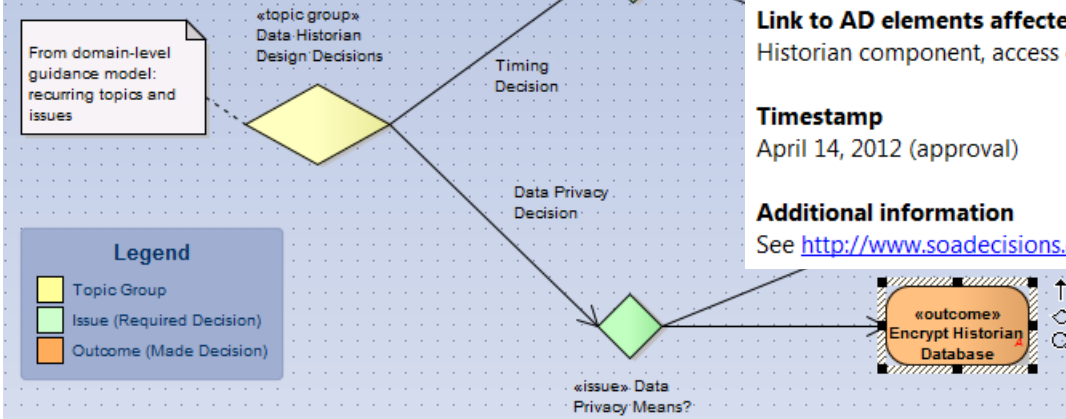
See <http://www.soadections.org>

## DCS Historian Design Decisions

This is just an example, using an existing diagram type/notation in EA. One could also customize EA, or code an extension (add in).

Relevant general-purpose notations and techniques in this context are:

1. Question, Option, Criteria (QOC) diagrams (see e.g. [this article](#))
2. Dialogue mapping by J. Conklin (wicked problems), see this [Dr. Dobbs article](#)



# AD about Integration Style (IBM UMF Template for Decision Log)

Reference IBM, SATURN  
2010

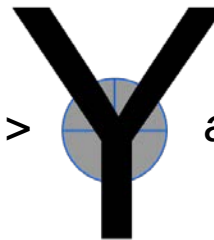
<b>Subject Area</b>	Process and service layer design	<b>Topic</b>	Integration
<b>Name</b>	Integration Style	<b>AD ID</b>	2
<b>Decision Made</b>	We decided for RPC and the Messaging pattern (Enterprise Integration Patterns)		
<b>Issue or Problem</b>	How should process activities and underlying services communicate?		
<b>Assumptions</b>	Process model and NFRs/QA requirements are valid and stable		
<b>Motivation</b>	If logical layers are physically distributed, they must be integrated.		
<b>Alternatives</b>	File transfer, shared database, no physical distribution (local calls)		
<b>Justification</b>	This is an inherently synchronous scenario: VSP users as well as internal Telco staff expect immediate responses to their requests. Messaging system will ensure guaranteed delivery and buffer requests to unreliable data sources.		
<b>Implications</b>	Need to select, install, and configure a message-oriented middleware provider.		
<b>Derived Requirements</b>	Many finer grained patterns are now eligible and have to be decided upon: message construction, channel design, message routing, message transformation, system management (see <a href="#">Enterprise Integration Patterns</a> book).		
<b>Related Decisions</b>	Next, we have to decide on one or more integration technologies implementing the selected two integration styles. Many alternatives exist, e.g., Java Message Service (JMS) providers.		

- Link to (non-)functional requirements and design context
- Tradeoffs between quality attributes

*In the context of <use case uc  
and/or component co>,*

*... facing <non-functional concern c>,*

*... we decided for <option o1>*



*and neglected <options o2 to on>,*

*... to achieve <quality q>,*

*... accepting downside <consequence c>.*

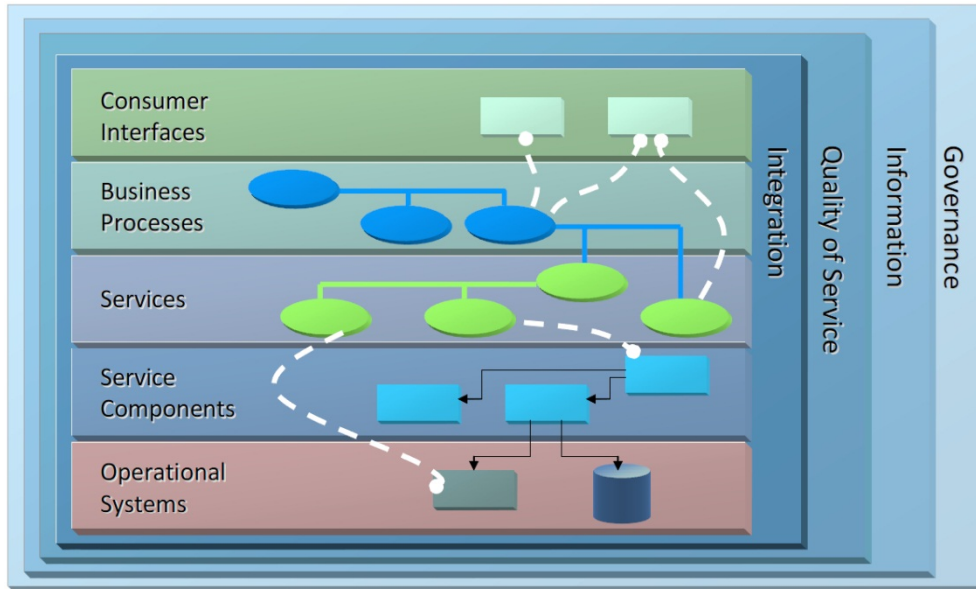
# Filled Out Y-Template (Usage Example)

Reference ABB, SATURN  
2012

*In the context of <use case uc  
and/or component co>, ... facing <non-functional concern c>,  
... we decided for <option o1> and neglected <options o2 to on>,  
... to achieve <quality q>,  
... accepting downside <consequence c>.*

**Example:** “In the context of data historian access to the archive,  
... facing data privacy regulations,  
... we decided to encrypt historian database content  
(and neglected to not encrypt)  
... to achieve confidentiality,  
... accepting a negative impact on performance.”

# Many ADs Recur in Enterprise Application Architectures



Source: SOA Reference Architecture, The Open Group, 2009  
<https://www.opengroup.org/projects/soa-ref-arch/uploads/40/19713/soa-ra-public-050609.pdf>

[JSS 2009] Zimmermann O., Koehler J., Leymann F., Polley R., Schuster N., *Managing Architectural Decision Models with Dependency Relations, Integrity Constraints, and Production Rules*. Journal of Systems and Software, Elsevier. Volume 82, Issue 8 (2009)

Decision made: “We decided for pattern/technology/product X to resolve issue Y because of requirement Z”

## Observation (Claim):

*Many architectural decisions are not specific to a case – they recur*

## Challenges:

1. SOA literature does not make required decisions explicit
2. Hundreds of decisions to be made
3. Decision making order unclear

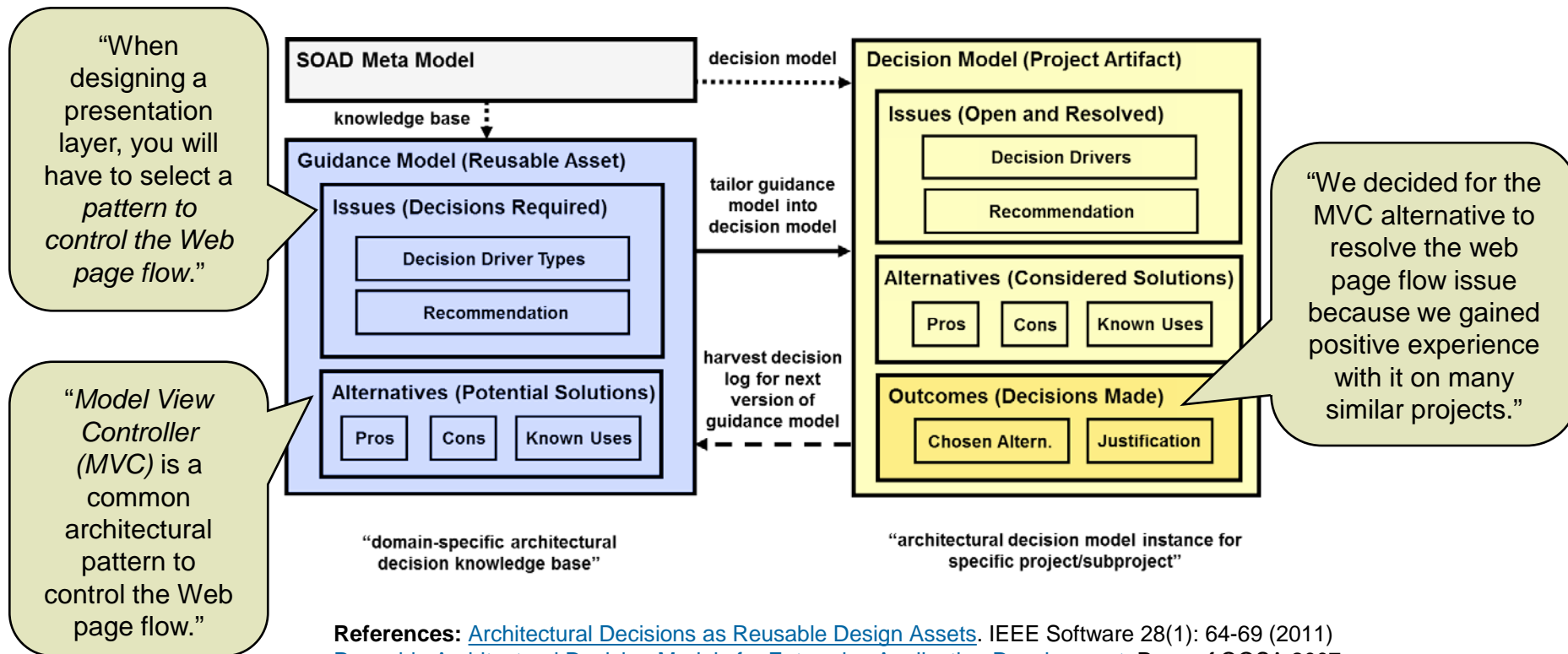
Decision required: “You will have to decide for a pattern/technology/product to resolve issue Y. X is one alternative you may want to consider, Z a decision driver”



# SOA Decision Modeling (2006-2011): Generic Metamodel

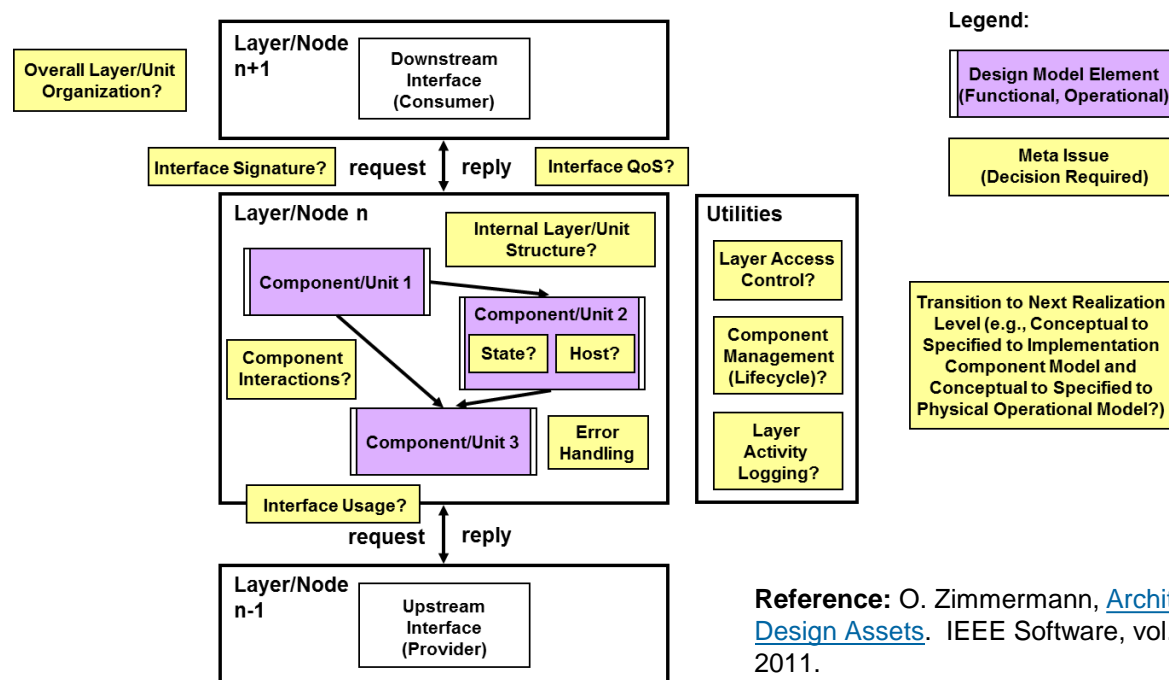
## ■ Existing metamodels and templates refactored and extended for reuse

- Before: documentation – after the fact (past tense)
- With SOAD: design guidance – forward looking (future tense)



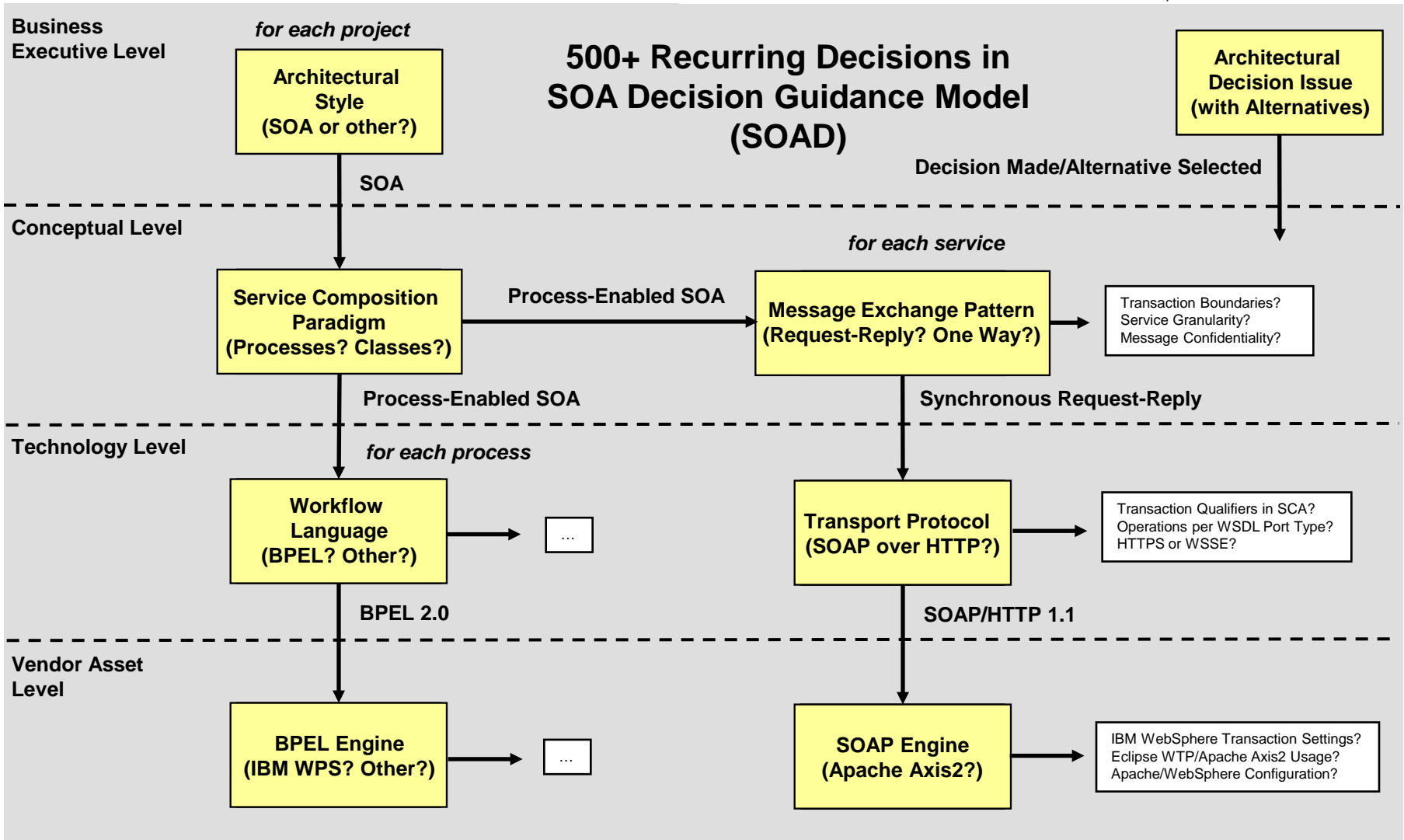
# SOAD Project (2006-2011): Issues Recurring in SOA Design

- **Patterns + recurring issues yield guidance models for a domain**
  - (Can be) applied to information system design and information integration
- **Issue catalog organized by layer/node type, by component/connector**

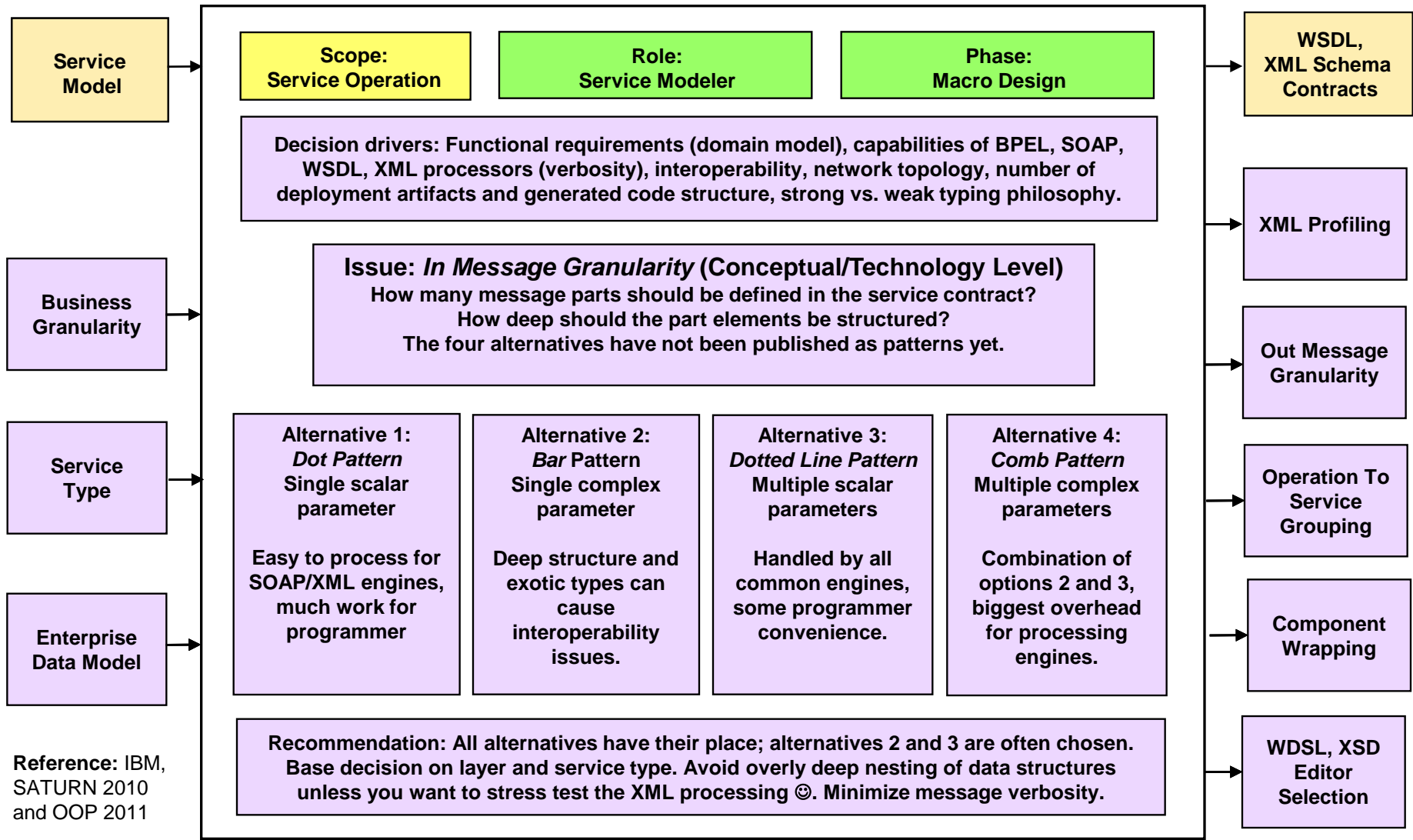


# Recurring AD Issues Organized into 3+1 Levels of Refinement

Reference: IBM, SATURN 2010 and OOP 2011

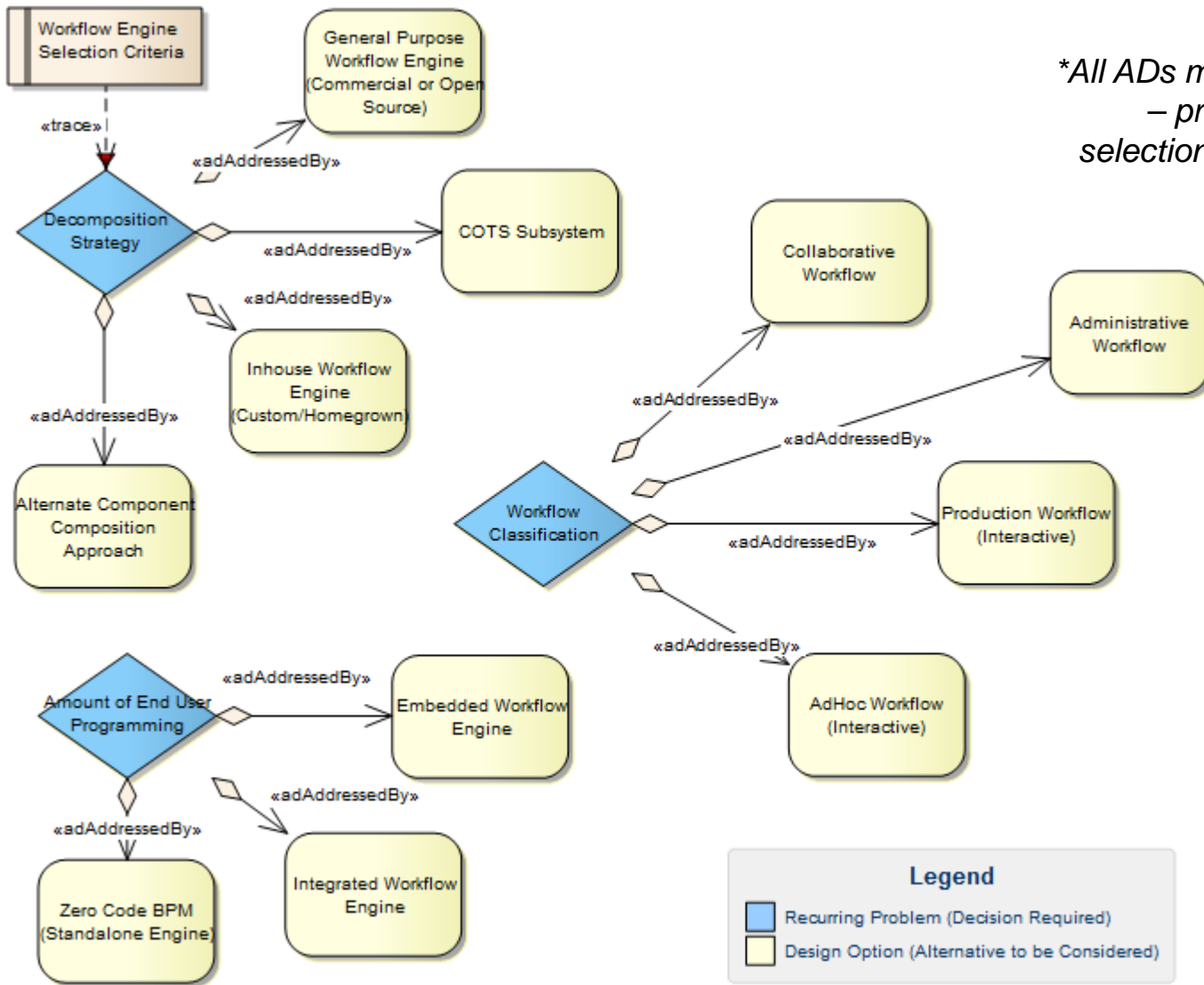


# Sample AD Issue – Addressing Service Granularity Topic



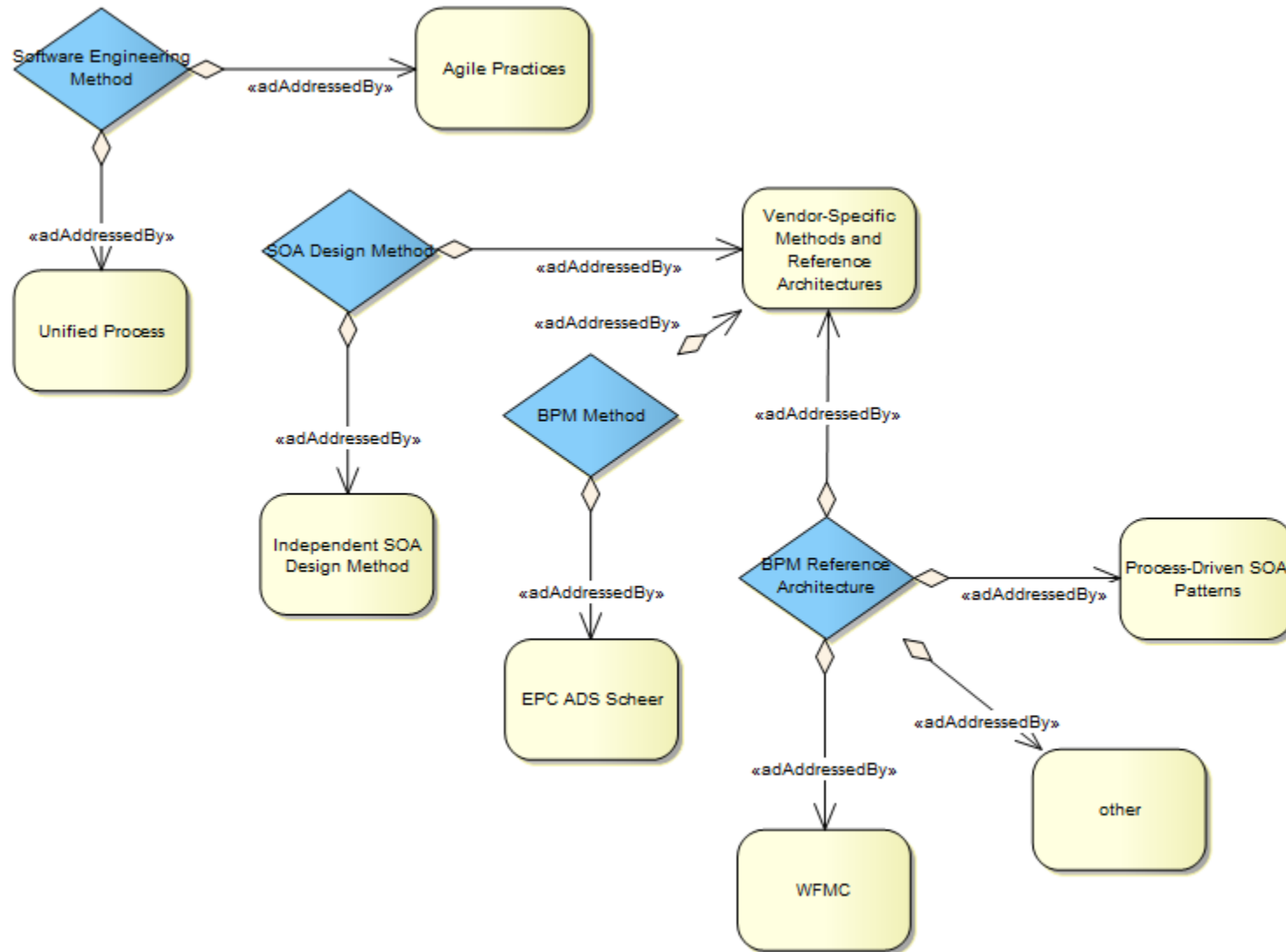
Reference: IBM, SATURN 2010 and OOP 2011

# Workflow-ADs (1/9): Scenario Classification\*



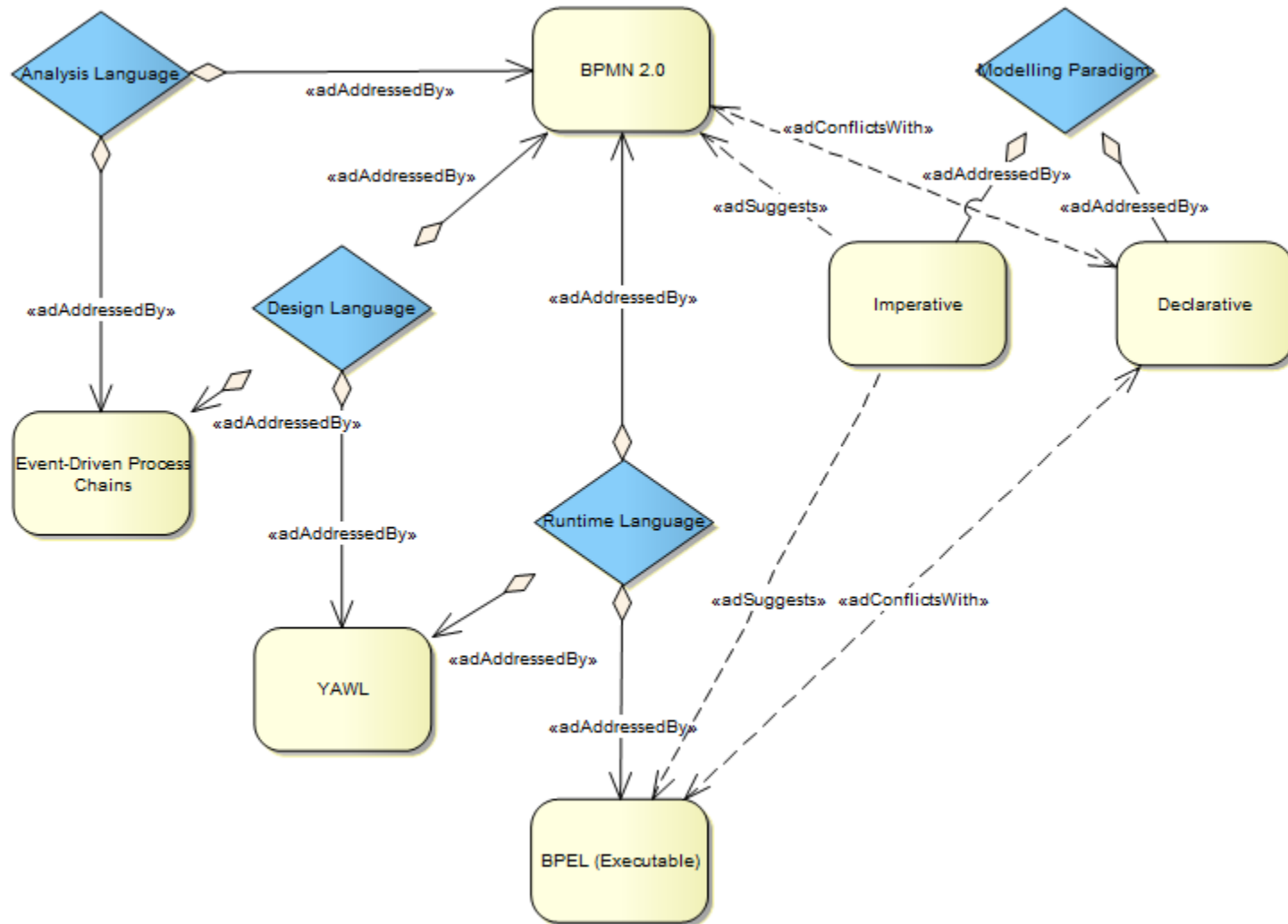
\*All ADs modelled in [ADMentor](#) tool  
 – problem statements, option selection criteria, references, tags

# Workflow-ADs (2/9): Methods, Reference Models

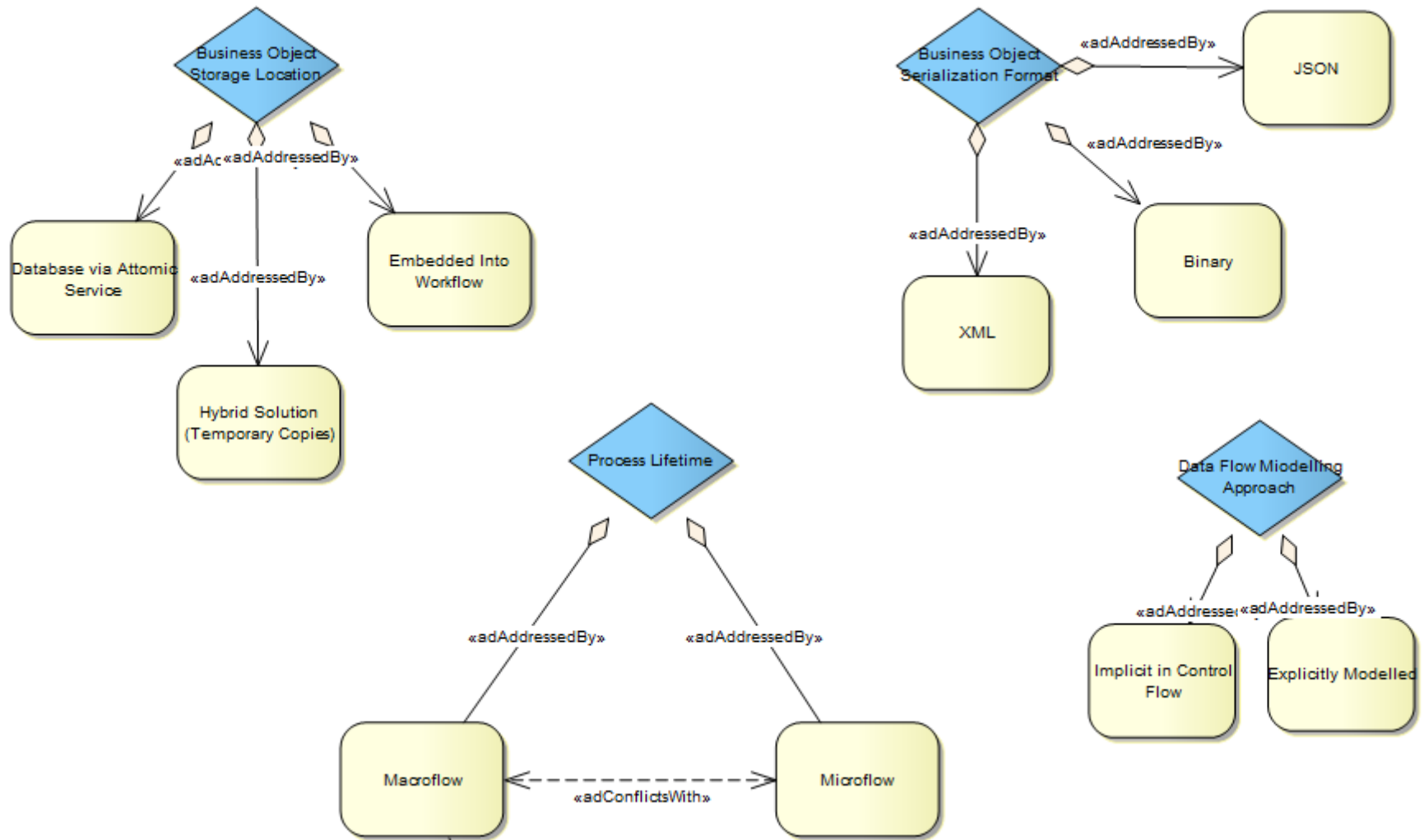




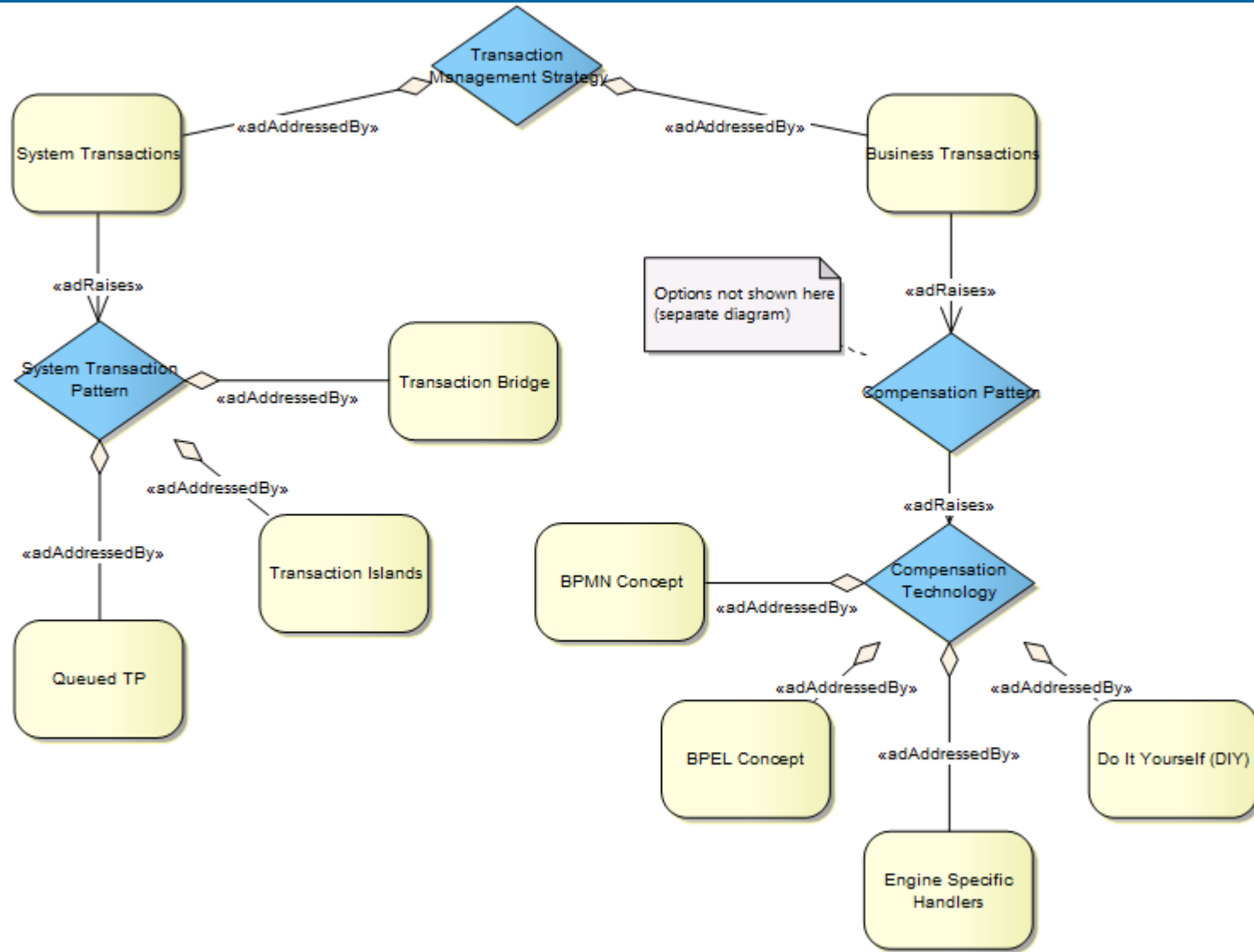
# Workflow-ADs (3/9): Notation



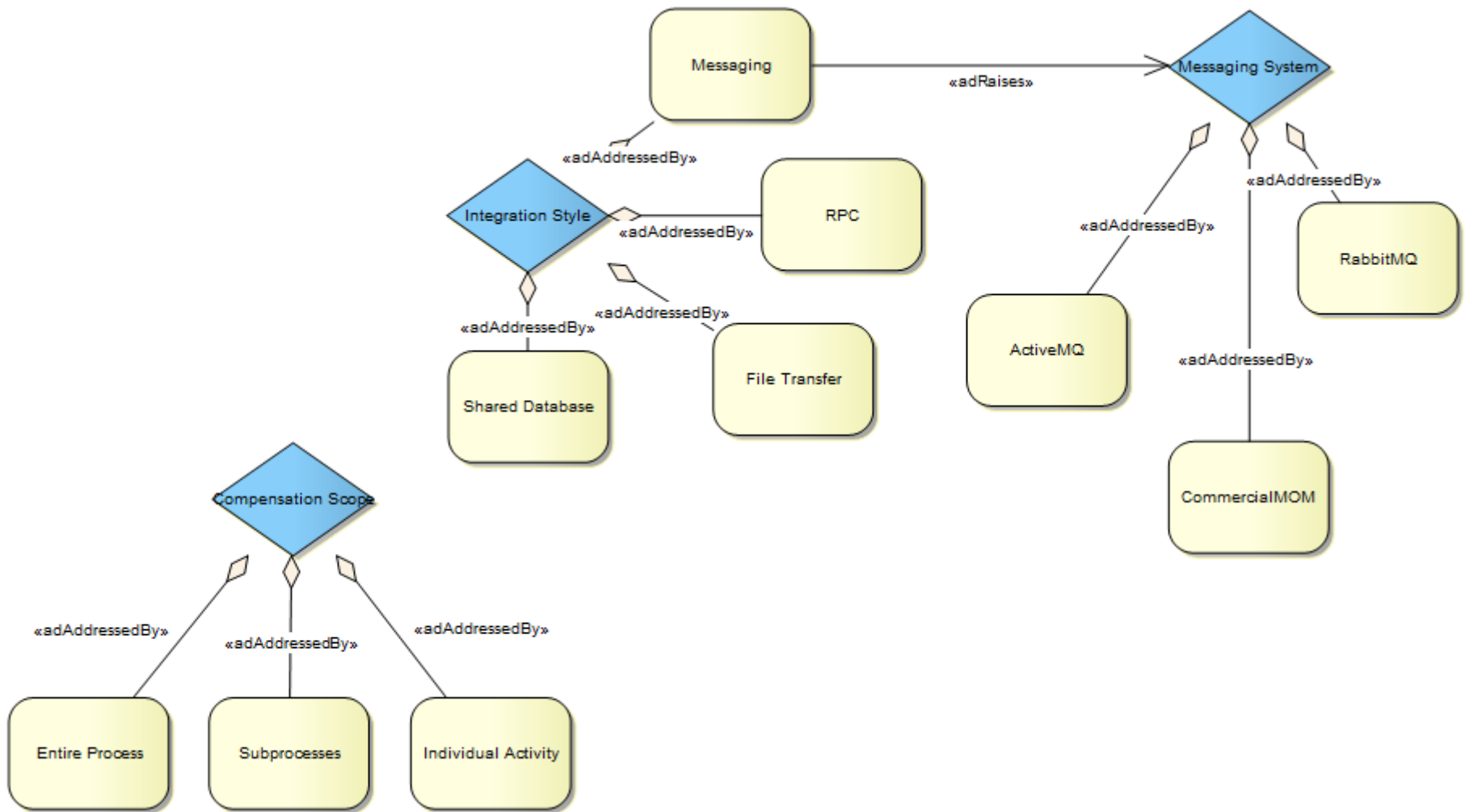
# Workflow-ADs (4/9): Overall Process Design and Data Flow



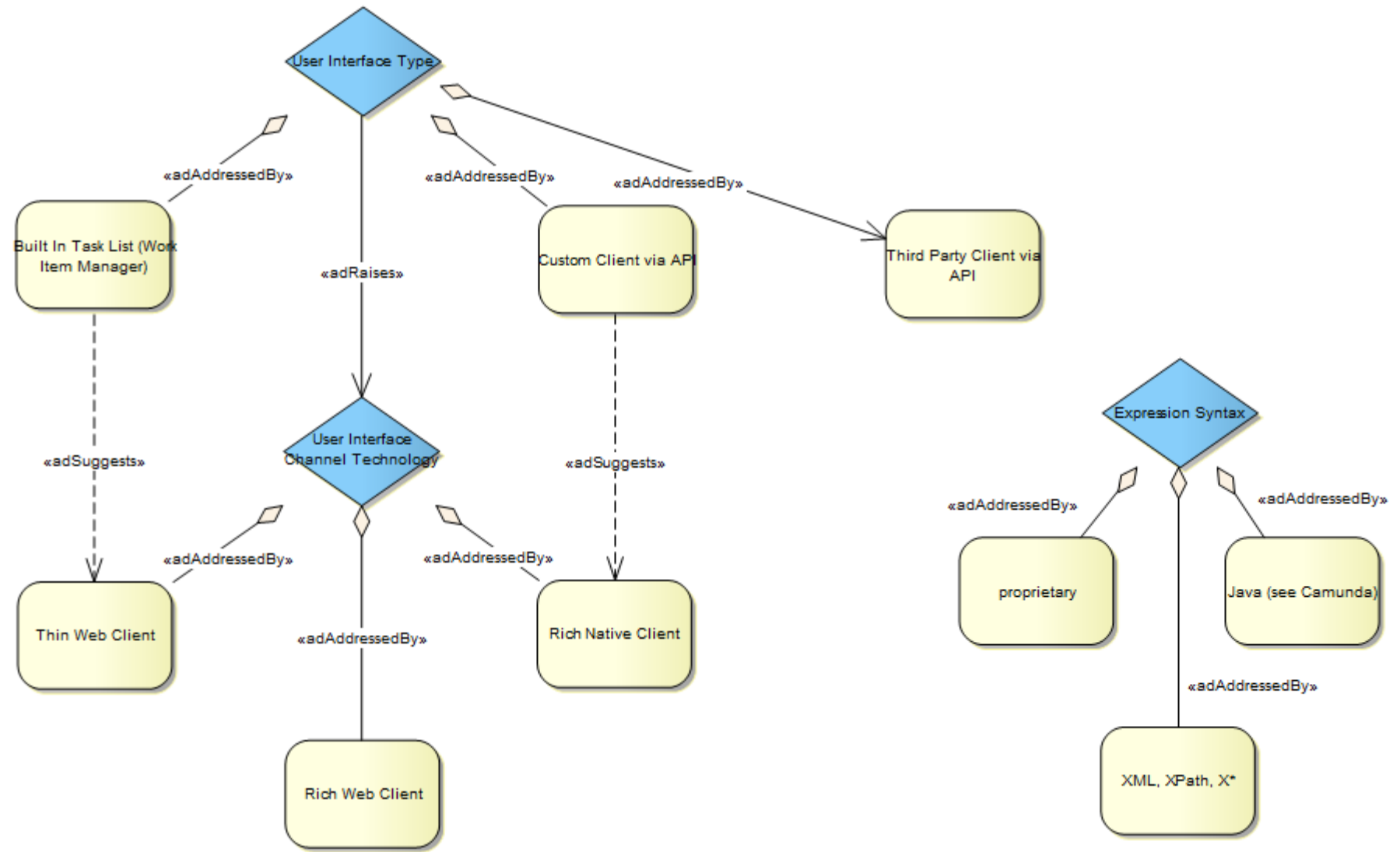
# Workflow-ADs (5/9): Transaction Management



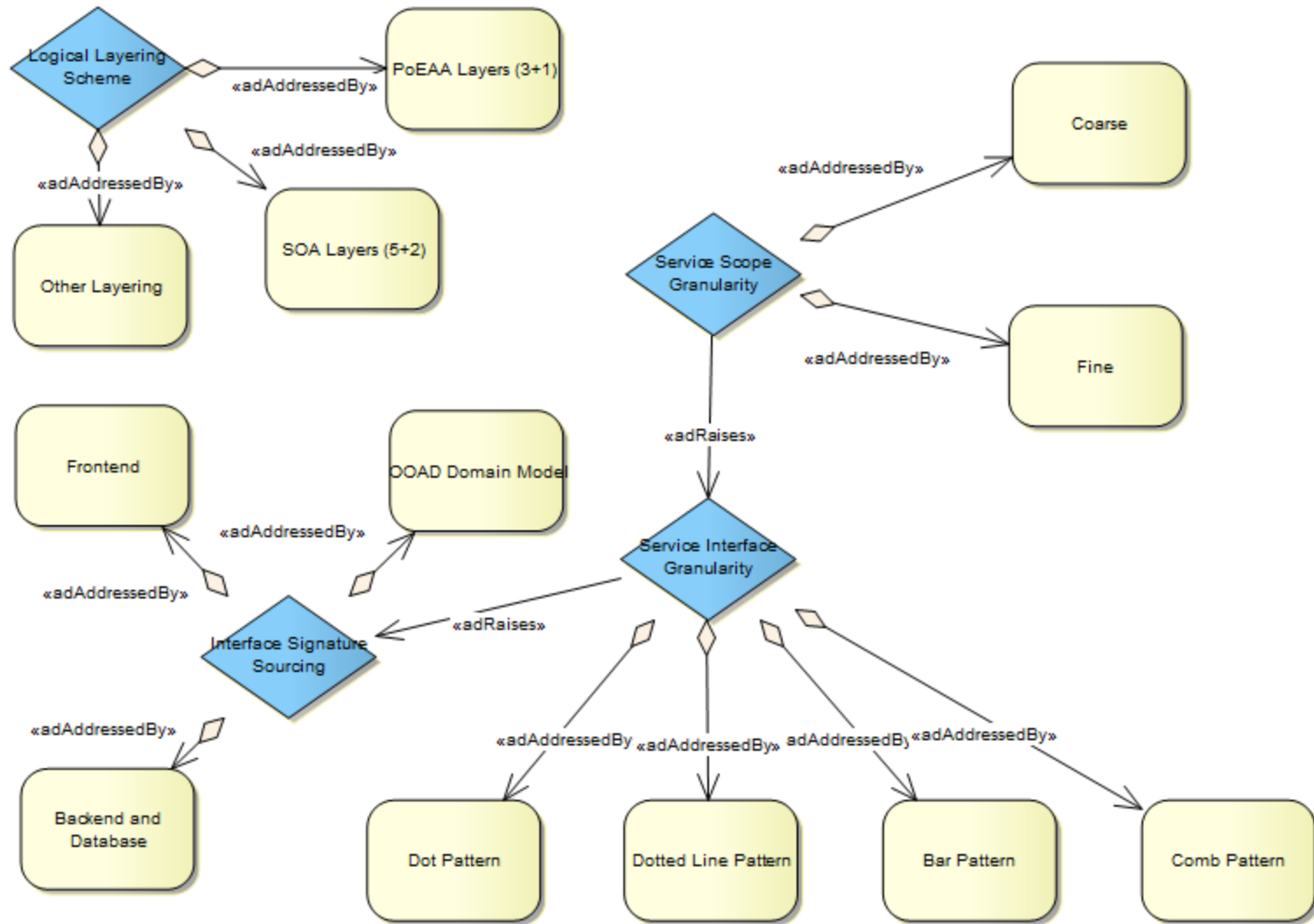
# Workflow-ADs (6/9): Compensation, Integration



# Workflow-ADs (7/9): Presentation Layer and Flow Control

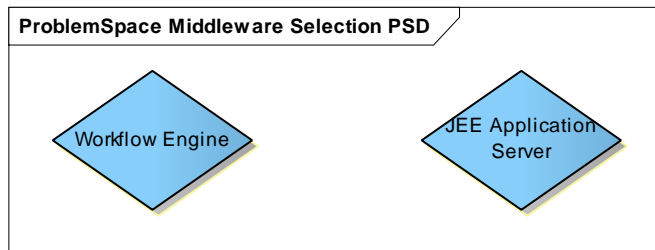


# Workflow-ADs (8/9): SOA and Interface Design





# Workflow ADs (9/9): Detailed AD Descriptions (Two Examples)\*



Notes

A recurring architectural decision in every nontrivial enterprise application development project concerns the *decomposition strategy* that is followed:

- What is the overall approach to software modularization?
- How is the business logic (layer) organized?
- Who is responsible for keeping track and persisting application state (for each instance of a business process)?

Some indicators for introducing workflow concepts and technologies are:

- Long running business processes (process lifetimes)
- Coordination of activities (use cases, user stories) by multiple actors and actor roles per "process" instance; mix of human activities and automated ones
- Complex processing logic that requires undo operations (a.k.a. compensation) to preserve "process" and resource integrity that cannot be satisfied with ACID-style system transactions
- Frequent changes in the business activity sequencing and concurrency patterns (on business level)
- Challenging audit requirements (process monitoring and mining)

Notes

Checklist "why JEE":

- Container patterns:: Inversion of Control, Dependency Injection, beans
- Transaction Management
- Application Security
- Clustering (horizontal scaling)
- Resource pooling (JDBC data sources, threads), request throttling
- JEE APIs and services: like JMS, JDBC, JAX-WS/JAX-RS (traditional and newer ones)
- Application Management (standardized deployment, monitoring, etc., both user interface and Command Line Interface (CLI): JMX instrumentation
- Conceptual integrity - e.g. same approach to adaptive capacity management (scalability management)
- Clear, standardized separation of application code and infrastructure code
- to be continued (tbc)

Wanted: "Aussteigerprogramm" (rightsizing to achieve adequate quality characteristics):

1. Confirm continued need for any feature
2. Find alternate solutions if still required
3. Criteria. cost, skills, footprint/efficiency, SLA satisfaction, complexity, error handling (fault tolerance in the broadest sense of the word)

\*All ADs modelled in [ADMentor](#) tool  
– problem statements, option  
selection criteria, references, tags

# Question, Option, Criteria (QOC) Diagram (in ADMentor)

## ■ Questions

- Issues

## ■ Options

- Alternatives

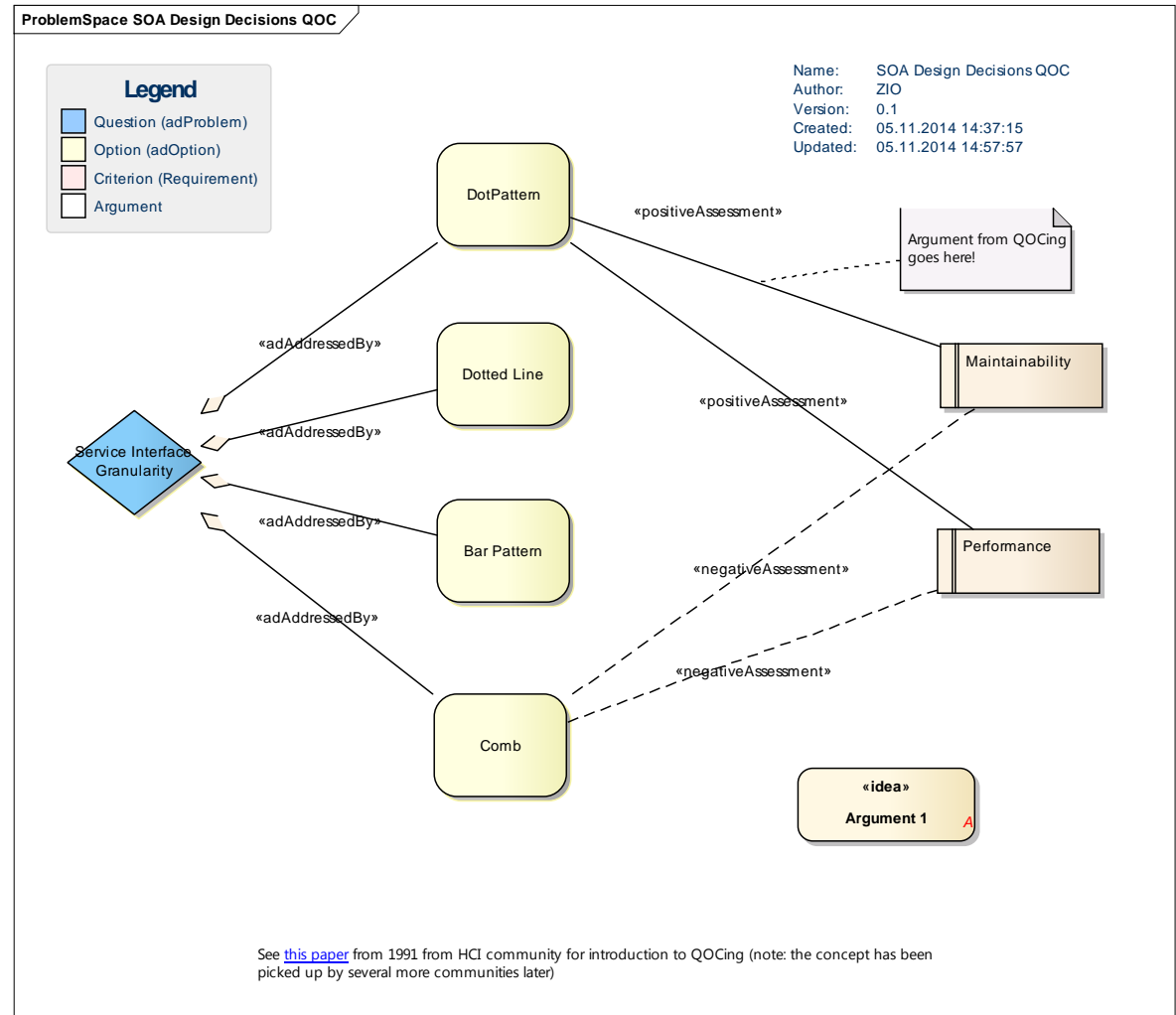
## ■ Criteria

- Drivers

## ■ Arguments

- Rationale

*Qualitative analysis,  
not quantitative!*



# ... jetzt sind Sie an der Reihe (Gruppenarbeit, 20 min)

## 1. Welche SWA-WFM Themen interessieren Sie besonders?

- Lassen Sie diese Themen als wiederkehrende Architectural Decisions (ADs) formulieren, evtl. bereits mit Optionen?
- Welche ADs haben Sie in den letzten Wochen im Projekt identifiziert, diskutiert, verabschiedet, gereviewed, umentschieden... (und warum)?
- Welche ADs stehen demnächst an?

## 2. Welchen Charakter haben Ihre ADs aus Schritt 1?

- Wer sind die Entscheidungsträger und Betroffenen (engl. Stakeholder)?
- Welche Kriterien werden zugrunde gelegt (engl. Criteria, Concerns)?
- Wie wird entschieden und begründet?
- Wie (nachhaltig) werden die ADs dokumentiert (Bsp. Sitzungsprotokoll, Wiki)?
- Wie werden umgesetzt und wie wird die Umsetzung nachverfolgt?

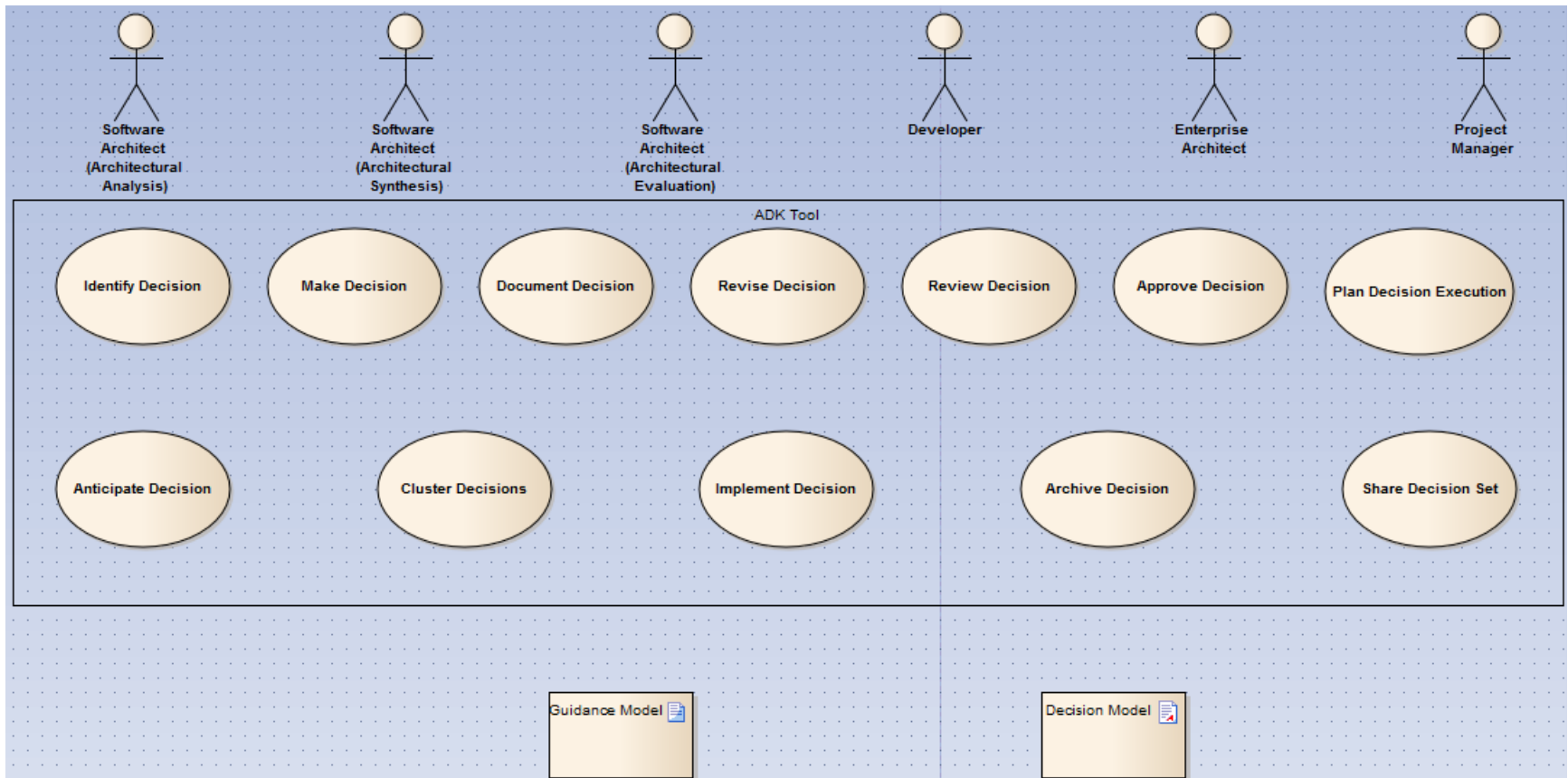
**Ergebnis: Bulletliste oder 2-3 ausgefüllte Templates (42010, UMF, Y; [arc42](#))**

- Hilfestellung für z.B. zu guten Begründungen: siehe Anhang (Handouts)

- **Entscheidungen aktiv identifizieren**
  - ggfs. mit Reuse a la SOAD/ARC und Tool wie ADMentor
- **Entscheidungen priorisieren und bewusst treffen**
  - “Worst First” vs. “Defer to Last Responsible Moment” (lean/agile principle)
- **Tradeoffs abwägen und managen**
  - Designmethoden z.B. SEI [ADD](#) und Evaluationsmethoden z.B. SEI [ATAM](#)
- **Entscheidungen dokumentieren**
  - IEEE 42010 Template oder IBM-Template oder Y-Statements
- **Entscheidungsumsetzung einfordern und begleiten**
  - Coaching, Code Reviews
  - Architectural Evidence und Architectural Templates in Code

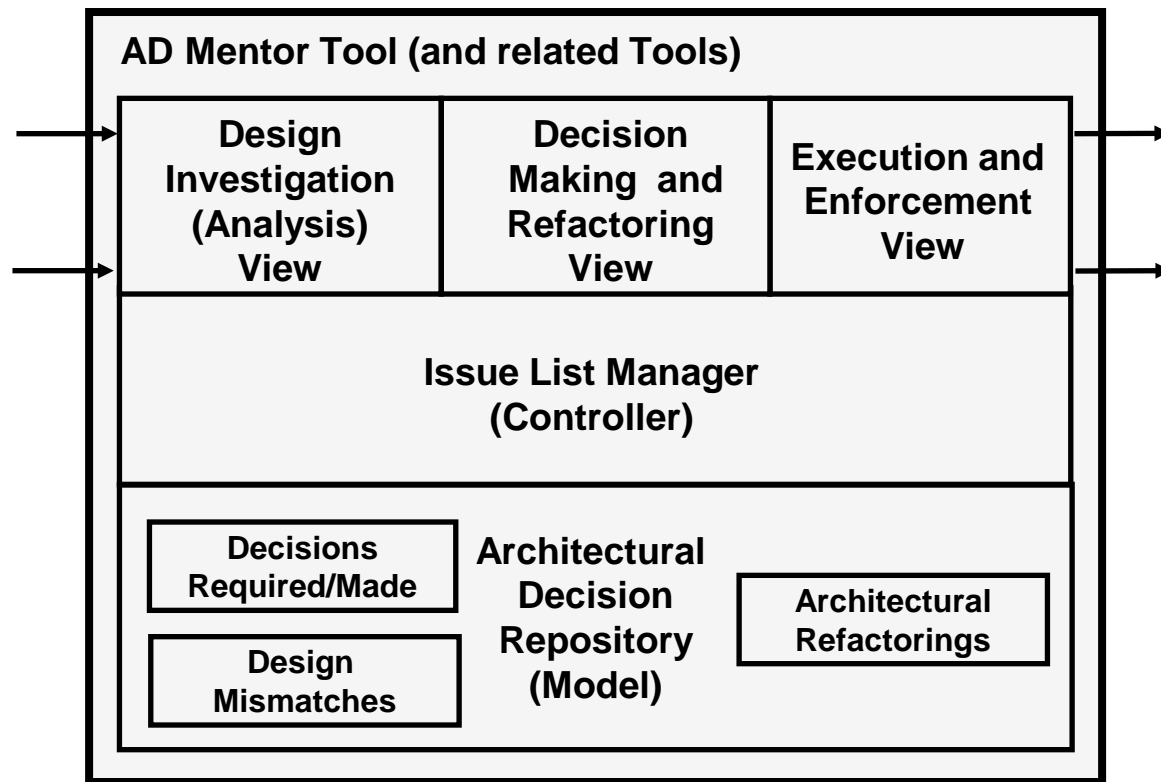
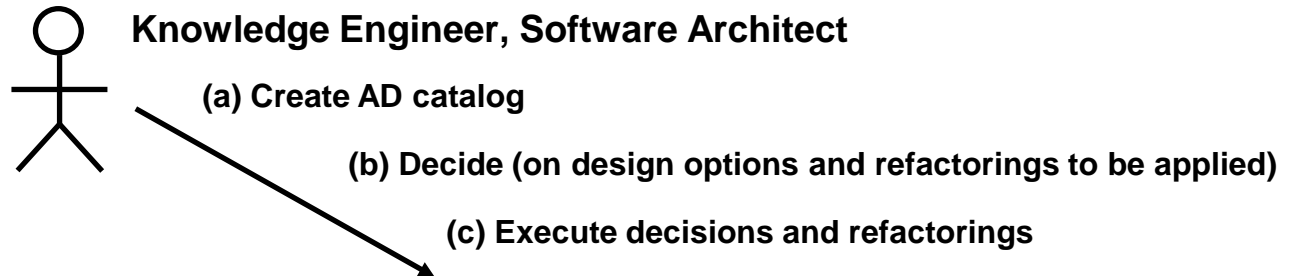
# Vision: Integrated Decision/Design Tool Chain

Reference: O. Zimmermann, [Making Architectural Knowledge Sustainable](#), IEEE Software Talk at SATURN 2012



- **Note: Tool builders should justify capture their design decisions (like any architect)... and share them with their collaborators!**

# Towards Tool Support for Architectural Refactoring

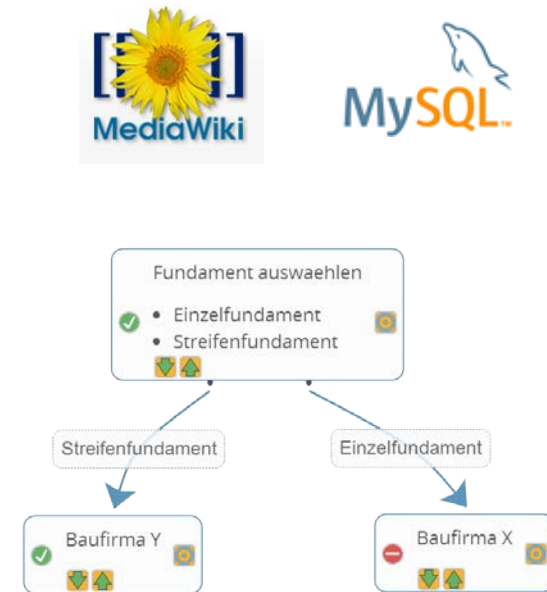
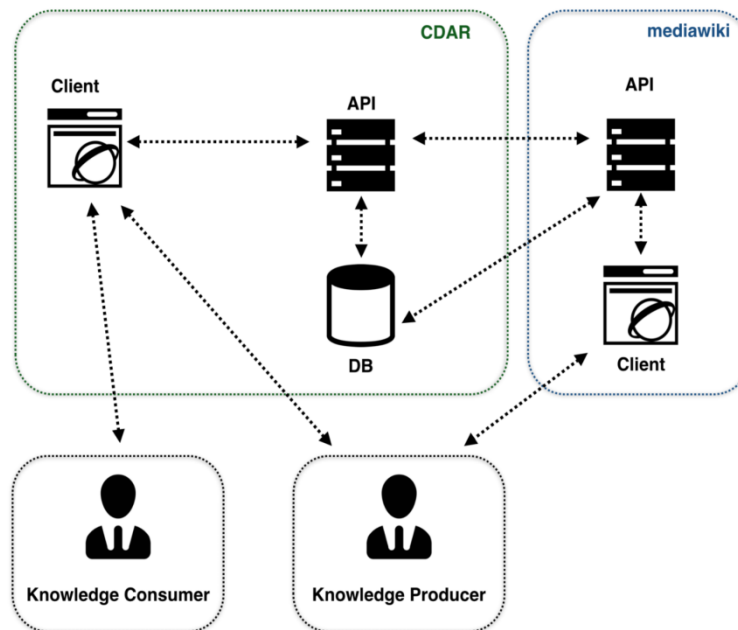




# Completed Thesis Project (HSR FHO): CDAR Tool

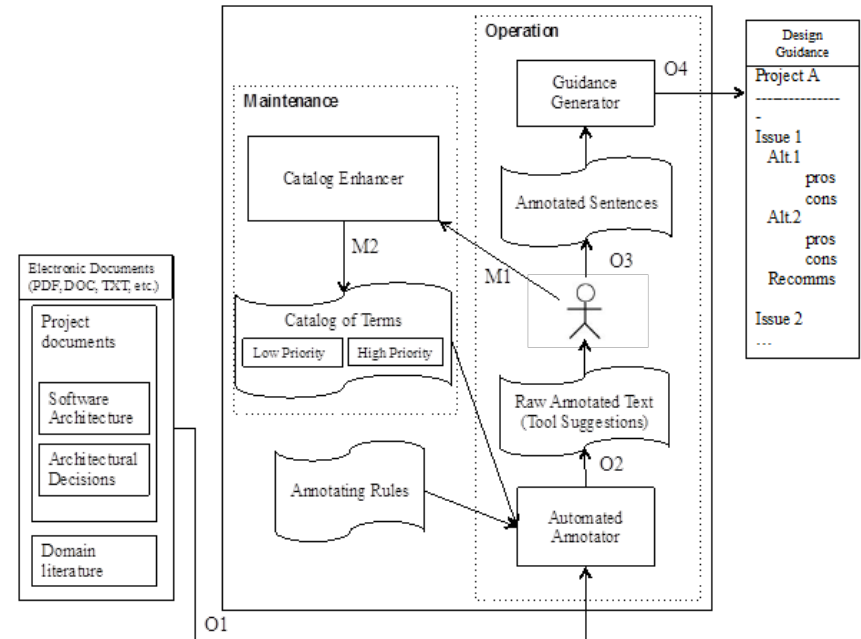
## ■ Collaborative Decision Management and Architectural Refactoring (CDAR) Tool

- RESTful integration of Browser user interface/workflow engine with MediaWiki (the wiki engine behind Wikipedia) via semantic links



# Ongoing Research (NTNU): SADGE

- **Joint work with NTNU Trondheim (M. Anvaari, PhD candidate)**
- **Goal: Investigate and apply (extend?) big data techniques and tools (information retrieval, natural language processing) to AD domain (e.g. GATE, ANNIE)**
  - Look for keywords, suggest text passages with high reuse potential to knowledge engineer



## High Priority Terms

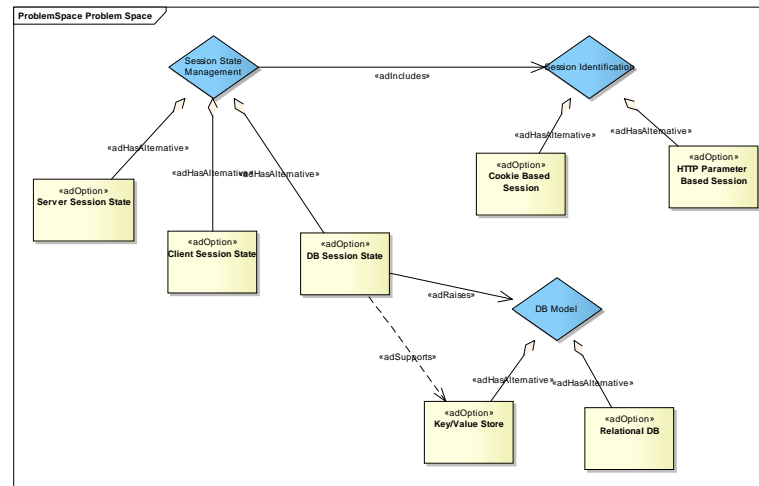
agree on, choose

## Low Priority Terms

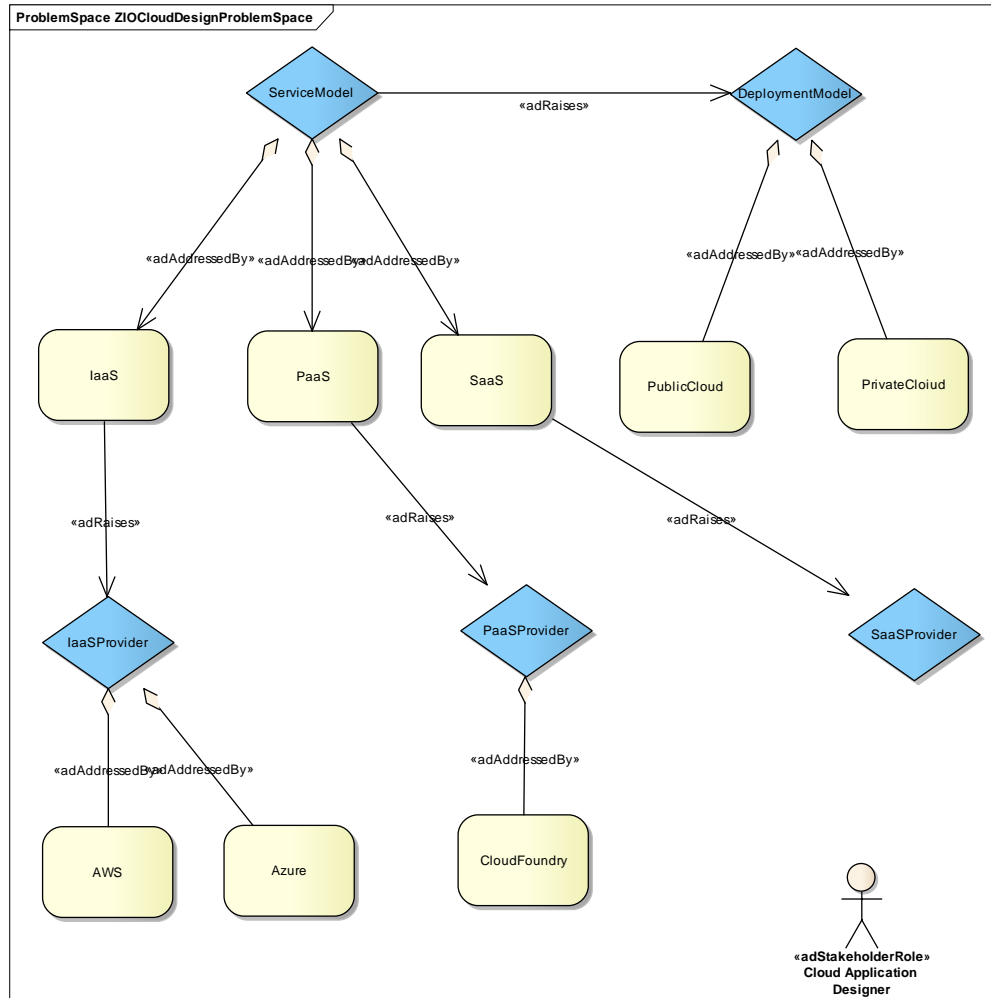
approach, articulate, class, component, construct, concern, define, design, determine, different employ, establish, evaluate, exchange, facilitate, framework, investigate, limitation, make philosophy, principle, profile, provide, protocol, recommend, refactor, require, schema select, service, several, strategy, support, topology, transaction management, type, various

# Ongoing Research and Development: ADMentor

- **Joint work, HSR FHO and ABB Corporate Research**
  - Tool website: <http://www.ifs.hsr.ch/ADMentor-Tool.13201.0.html?&L=4>
- **Goal: Develop Add In for Sparx Enterprise Architect that supports AD reuse and sharing (on top of AD documentation features of other tools)**
  - Problem and Option vs. Problem Occurrence and Option Occurrence
  - Leverage standard product features as much as possible (e.g. rich text editor, reporting, model refactoring, links)



# Alpha Version of AD Mentor



## ■ Problem Space Modelling

## ■ Problem Space Tailoring

- General Properties
- Tagged Values

## ■ Solution Space Creation

- Batch mode (full problem space)
- Incremental

## ■ Decision Making

- With state propagation

# Summary – Architectural Decisions (AD) *im Workflow Design*

## ■ Capture the rationale justifying a design

- Answers to “why” questions

## ■ Example:

- “We selected the Layers pattern to make the core banking SOA future proof, e.g., to be able to add user channels in a flexible manner”
- See this presentation for full example and decision capturing templates

## ■ Practical challenges (can be overcome):

- Retrospective decision capturing takes time and does not yield sufficient benefits -> *lightweight templates, e.g. Y-statements*
- Relation to other architectural concepts and viewpoints (quality attributes, patterns) not understood well and not supported in methods and tools -> *decision modeling with reuse and ADMentor tool*

## ■ **Many Recurring Workflow Design Decisions**

- *Languages, transactions, integration patterns, human tasks, ...*

# Discussion: Strengths and Weaknesses of Workflow Technology

## ■ Doodleware controversy

- Can (and should) domain experts write programs (e.g., process flows)?
- IDE integration (code completion, quick fixes, refactoring, etc.)?
- Debugging and testing support?
- Is full code generation of executable process model from graphical, business-level model possible (and desired)?

## ■ Is XML a good programming language and/or integration DSL?

- Or should an embedded workflow engine be used (JEE/Spring integration)
- Expressions – Java [Expression Language](#) vs. XPath
- Communication (service composition) – REST or Web services, messaging

## ■ Risk of vendor lock in

- Does the engine support all features in standard (syntax/semantics)?
- Which proprietary modeling extensions are available in the engine?

# Architectural Knowledge about Workflow Management (Sources)

## ■ Patterns:

- Workflow Patterns, <http://www.workflowpatterns.com/>
- U. Zdun, C. Hentrich,  
Process-Driven SOA: Patterns for Aligning Business and IT
  - <http://www.crcpress.com/product/isbn/9781439889299>

## ■ Vendor Information:

- Vendor Developer Portals:
  - e.g. <http://msdn.microsoft.com/en-us/library/ee658122.aspx>
- Vendor Method (in IT Service Management Product Context):
  - E.g. IBM ISTM tool [guidance](#)

## ■ Case Studies:

- Industrial IT:
  - <http://ieeexplore.ieee.org/xpl/articleDetails.jsp?reload=true&tp=&arnumber=6300859>
- Business IT:
  - <http://soadecisions.org/soad.htm#oopsla05>

# More Information: Project Websites @ IFS HSR

## Architectural Knowledge Hubs

### Online Resources for Software Architects

INSTITUT FÜR SOFTWARE

Offers Events Projects Labs

Projects

Scala

ScrumTable

Awards

Contact

Linticator

Includator

Sconsolidator

C++ Refactoring

Cute

E-OSCE

> GISpunkt

> Cloud Task

Parallelization in .NET

Architectural Refactoring for Cloud (ARC)

Architectural Knowledge Hubs

Cloud Knowledge Sources

Technical Writing Advice

Method Selection and Tailoring Guide

DevOps Resources and Positions

**ADMentor Tool**

Wanted: Your Insights,

**ADMentor Tool**

**Architectural Decision Modeling Add-In for Sparx Enterprise Architect**

[Context matters](#) when it comes to experience sharing; therefore simple practices rules and design-by-authority are bound to fail in the real world makes architectural decision knowledge particularly precious. However, knowledge changes frequently, and architecture documentation budgets are very limited. Therefore, knowledge reuse by chance is not going to

*Decision guidance models, created with the ADMentor tool, fill the gap in static and stale reference architectures and patterns and retrospective capturing in meeting protocols, project wikis, or software architecture d*

**Key Features:**

- Problem space modeling: recurring design decisions, options to be cc (as envisioned in this [IEEE Software/InfoQ article](#)) - providing a check
- Solution space modeling: decisions made and their rationale (as man the [ISO/IEC/IEEE 42010 standard](#) for architecture description) - yield continuous decision log
- Model tailoring (context-specific filtering), decision backlog management
- Rich text editing, model refactoring, reporting via Enterprise Architect
- Decision capturing with lightweight decision capturing templates such Y-statements (as introduced in this [IEEE Software/InfoQ article](#))
- [Question, Option, Criteria \(QOC\)](#) diagram support
- Sample guidance models compiling decisions that recur in [cloud appli design](#) and workflow design

**Technology Highlights:**

- Add-In to Sparx [Enterprise Architect](#) Version 10 (and higher)
- UML Profile and MDG Technology with state-of-the-art Architectural Knowledge Management (AKM) semantics, optimized for decision modeling with
- Model tailoring and filtering capabilities based on Tagged Values (UML mechanism)
- Decision space analytics
- RESTful HTTP interface for tool integration

(screen captions clickable)

Websites by thought leaders that the ARC team frequently consults (among many others):

1. Martin Fowler's [Bliki](#)
2. Gregor Hohpe's [Ramblings](#)
3. Philippe Kruchten's [Weblog](#)
4. [Eoin Wood's](#) website and blog at Artechra
5. [Michael Stal's](#) software architecture blog
6. [The Software Architecture Handbook](#) website by Grady Booch
7. Personal page of [Gernot Starke](#) (mostly in German) - arc42, aim42, IT architect profession
8. Technical Reports and other publications in the [Digital Library of the Software Engineering Institute \(SEI\)](#)
9. [The Open Group website](#) - IT Architect Certification, TOGAF, ArchiMate, XA
10. [Object Management Group \(OMG\)](#) - UML, SPEM, MDA, CORBA, ADM, KDM
11. [IEEE Software](#), as well as [SWEBOK](#) and the very readable standard for architecture descriptions, [ISO/IEC/IEEE 42010](#)
12. Academic conferences (software architecture research): [WICSA](#), [QoSA](#), [ECSA](#) and online archives: [ACM Digital Library](#), [IEEE Xplore](#) and [ScienceDirect](#).

The following conferences have a practitioner focus on all things software architecture are (most of the presentations are available online and can be accessed from the conference websites):

1. [SEI SATURN](#), e.g. [SATURN 2013](#)
2. Industry Day at [CompArch/WICSA 2011](#)
3. [ECSA 2014](#) also had an [Industry Day](#)
4. [OOP](#) (most talks in German, presentations not available online by default)
5. [SPLASH](#) and [OOPSLA](#) (e.g. practitioners reports program at [OOPSLA 2008](#))



Studiengang Informatik

# HINTERGRUNDINFORMATIONEN

SOAD Project Results (2006-2011)

Examples

References



**IFS**

INSTITUTE FOR  
SOFTWARE

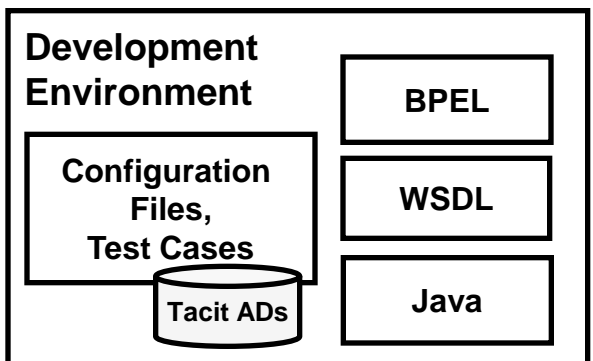
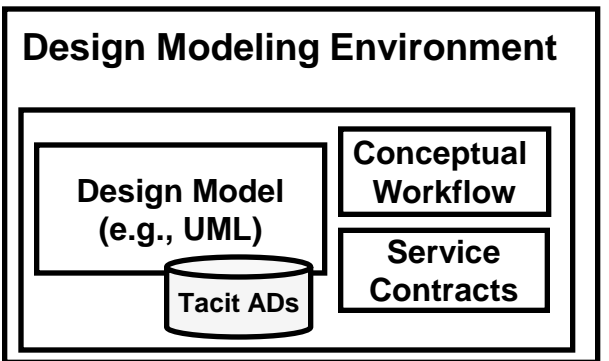
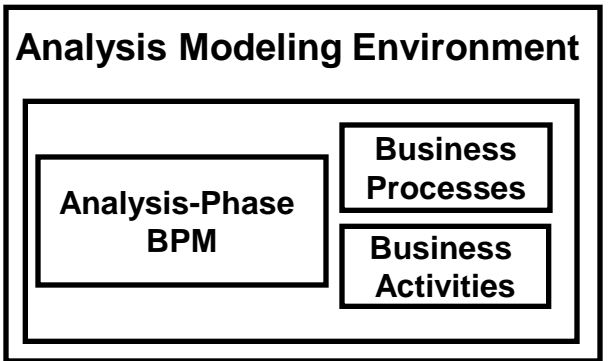
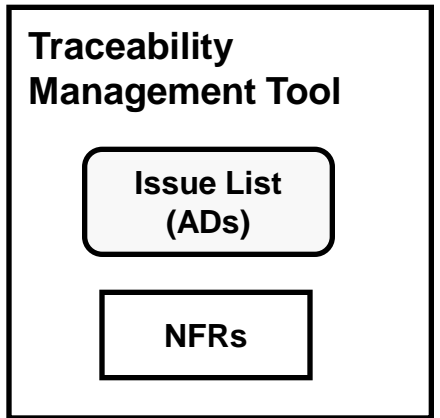
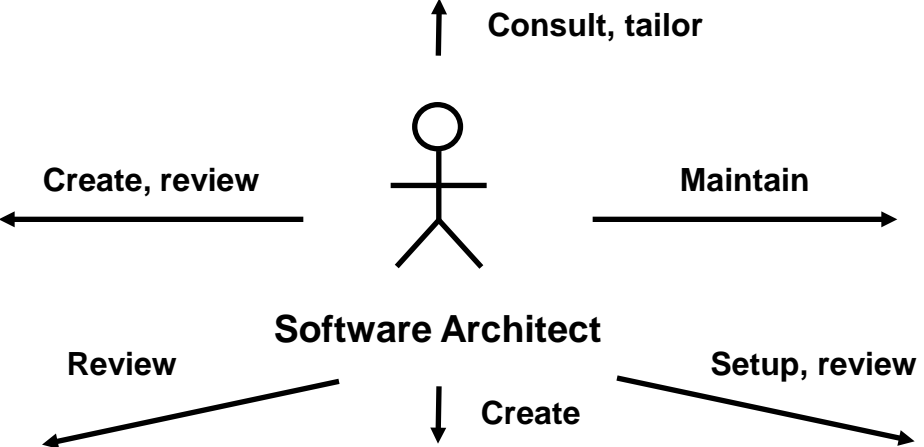
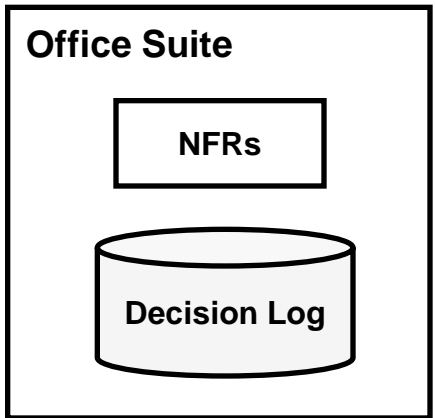
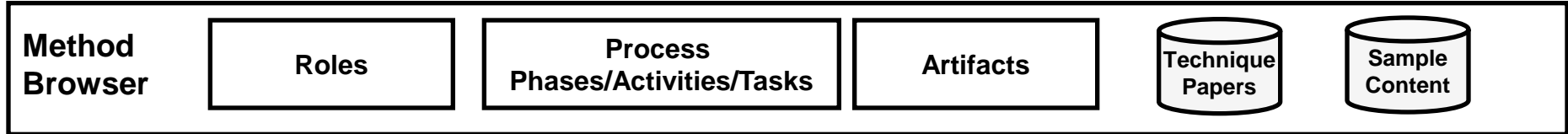
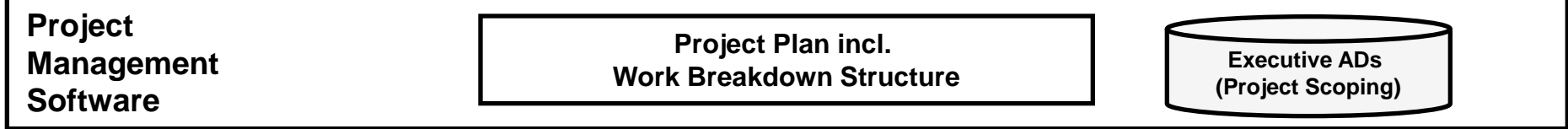
Prof. Dr. Olaf Zimmermann  
Institut für Software  
Leipzig, 20. November 2014.



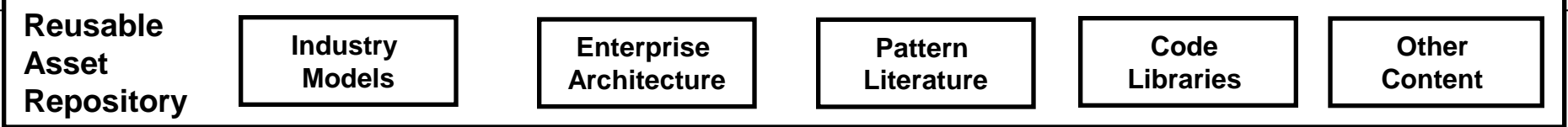
**HSR**

HOCHSCHULE FÜR TECHNIK  
RAPPERSWIL

FHO Fachhochschule Ostschweiz



ADs – Architectural Decisions



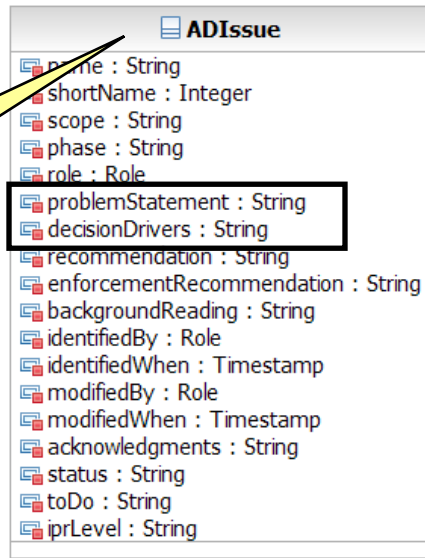
# Entity Types and Associations in UML Metamodel

## Guidance Model Decisions Required and Candidate Solutions

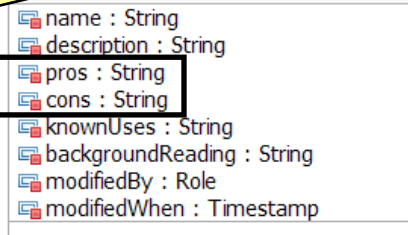
“When designing a presentation layer, you will have to select a *pattern* to control the Web page flow.”

“Model View Controller (MVC) is a common architectural pattern to control the Web page flow.”

### Problem and criteria



### ADAlternative



SOAD extension

Potential solutions with pros and cons

## Decision Model Decisions Actually Made on Projects

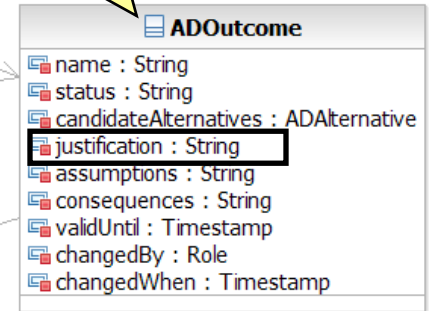
Reference: IBM, QOSA 2007

“We decided for the MVC alternative to resolve the web page flow issue because we gained positive experience with it on many similar projects.”

1 - hasOutcome

- chosenAlternative

0..1



Chosen solution  
and justification

UMF template (ART 0513)

# Decisions Required vs. Decisions Made

Property	Issue (Decision Required)	Alternative (Solution Considered)	Outcome (Decision Made)
<i>Semantics (attributes)</i>	Need for architectural decision (motivation), technical problem, best practices recommendations	Design options (e.g. patterns) with pros and cons	Option selection, justification with rationale relative to pros and cons
<i>Role (Owner)</i>	Knowledge engineer (community)	Knowledge engineer	Project architect
<i>Created when</i>	Before/after project	Before/after project	On project
<i>Consumed when</i>	On project	On project	On/after project
<i>Updated when</i>	Periodically	Periodically	On demand
<i>Retired when</i>	Never	Never	Project termination

# Recurring Issues (1/2)

Artifact	Decision Topic	Recurring Issues (Decisions Required)
<b>Enterprise architecture documentation</b>	IT strategy	Buy vs. build strategy, open source policy
	Governance	Methods (processes, notations), tools, reference architectures, coding guidelines, naming standards, asset ownership
<b>System context</b>	Project scope	External interfaces, incoming and outgoing calls (protocols, formats, identifiers), service level agreements, billing
<b>Other viewpoints</b>	Development process	Configuration management, test cases, build/test/production environment staging
	Physical tiers	Locations, security zones, nodes, load balancing, failover, storage placement
	Data management	Data model reach (enterprise-wide?), synchronization/replication, backup strategy
<b>Architecture overview diagram</b>	Logical layers	Coupling and cohesion principles, functional decomposition (partitioning)
	Physical tiers	Locations, security zones, nodes, load balancing, failover, storage placement
	Data management	Data model reach (enterprise-wide?), synchronization/replication, backup strategy
<b>Architecture overview diagram</b>	Presentation layer	Rich vs. thin client, multi-channel design, client conversations, session management
	Domain layer (process control flow)	How to ensure process and resource integrity, business and system transactionality
	Domain layer (remote interfaces)	Remote contract design (interfaces, protocols, formats, timeout management)
	Domain layer (component-based development)	Interface contract language, parameter validation, Application Programming Interface (API) design, domain model
	Resource (data) access layer	Connection pooling, concurrency (auto commit?), information integration, caching
	Integration	Hub-and-spoke vs. direct, synchrony, message queuing, data formats, registration

Source: O. Zimmermann, [Architectural Decision Identification in Architectural Patterns](#). WICSA/ECSA Companion Volume 2012, Pages 96-103.

# Recurring Issues (2/2)

Artifact	Decision Topic	Recurring Issues (Decisions Required)
<b>Logical component</b>	Security	Authentication, authorization, confidentiality, integrity, non-repudiation, tenancy
	Systems management	Fault, configuration, accounting, performance, and security management
	Lifecycle management	Lookup, creation, static vs. dynamic activation, instance pooling, housekeeping
	Logging	Log source and sink, protocol, format, level of detail (verbosity levels)
	Error handling	Error logging, reporting, propagation, display, analysis, recovery
<b>Components and connectors</b>	Implementation technology	Technology standard version and profile to use, deployment descriptor settings (QoS)
	Deployment	Collocation, standalone vs. clustered
<b>Physical node</b>	Capacity planning	Hardware and software sizing, topologies
	Systems management	Monitoring concept, backup procedures, update management, disaster recovery

Source: O. Zimmermann, [Architectural Decision Identification in Architectural Patterns](#). WICSA/ECSA Companion Volume 2012, Pages 96-103.



# Good and Bad Justifications, Part 1

Decision driver type	Valid justification	Counter example
<b>Wants and needs of external stakeholders</b>	Alternative A best meets user expectations and functional requirements as documented in user stories, use cases, and business process model.	End users want it, but no evidence for a pressing business need. Technical project team never challenged the need for this feature. Technical design is prescribed in the requirements documents.
<b>Architecturally significant requirements</b>	Nonfunctional requirement XYZ has higher weight than any other requirement and must be addressed; only alternative A meets it.	Do not have any strong requirements that would favor one of the design options, but alternative B is the market trend. Using it will reflect well on the team.
<b>Conflicting decision drivers and alternatives</b>	Performed a trade-off analysis, and alternative A scored best. Prototype showed that it's good enough to solve the given design problem and has acceptable negative consequences.	Only had time to review two design options and did not conduct any hands-on experiments. Alternative B does not seem to perform well, according to information online. Let's try alternative A.

Source: Zimmermann O., Schuster N., Eeles P., [Modeling and Sharing Architectural Decisions, Part 1: Concepts](#). IBM developerWorks, 2008

# Good and Bad Justifications, Part 2

Decision driver type	Valid justification	Counter example
<b>Reuse of an earlier design</b>	Facing the same or very similar NFRs as successfully completed project XYZ. Alternative A worked well there. A reusable asset of high quality is available to the team.	We've always done it like that.  Everybody seems to go this way these days; there's a lot of momentum for this technology.
<b>Prefer do-it-yourself over commercial off-the-shelf (build over buy)</b>	Two cornerstones of our IT strategy are to differentiate ourselves in selected application areas, and remain master of our destiny by avoiding vendor lock-in. None of the off-evaluated software both meets our functional requirements and fits into our application landscape. We analyzed customization and maintenance efforts and concluded that related cost will be in the same range as custom development.	Price of software package seems high, though we did not investigate total cost of ownership (TCO) in detail.  Prefer to build our own middleware so we can use our existing application development resources.
<b>Anticipation of future needs</b>	Change case XYZ describes a feature we don't need in the first release but is in plan for next release.  Predict that concurrent requests will be x per second shortly after global rollout of the solution, planned for Q1/2009.	Have to be ready for any future change in technology standards and in data models.  All quality attributes matter, and quality attribute XYZ is always the most important for any software-intensive system.

Source: Zimmermann O., Schuster N., Eeles P., [Modeling and Sharing Architectural Decisions, Part 1: Concepts](#). IBM developerWorks, 2008



# ... your AD Tool Requirements?

- **Functional (usage scenarios, use cases, user stories)**

- ...

- **Non-functional**

- ...

## ■ Architecture Documentation

- ISO/IEC/IEEE 42010, [http://en.wikipedia.org/wiki/ISO/IEC\\_42010](http://en.wikipedia.org/wiki/ISO/IEC_42010)

## ■ Architectural Decision (AD) Capturing and Reuse:

- J. Tyree/A. Akerman, Architecture Decisions: Demystifying Architecture. IEEE Software, 22/2, March/April 2005
- O. Zimmermann, Architectural Decisions as Reusable Design Assets. IEEE Software, 28/1, Jan./Feb. 2011, <http://soadecisions.org/soad.htm>
- Uwe Zdun, Rafael Capilla, Huy Tran, Olaf Zimmermann: Sustainable Architectural Design Decisions. IEEE Software, 30/6, Nov./Dez. 2013

# AD Coverage at SATURN 2010-2013

- **One presentation and tutorial at SATURN 2010**
  - [An Architectural Decision Modeling Framework for SOA and Cloud Design](#)
- **Five presentations and one tutorial in 2011 (AD one of seven themes)**
  - [Architectural Implications of Cloud Computing](#)
  - [Guidance Models and Decision-Making Tooling for SOA, Cloud, and Outsourcing Solution Design](#)
  - [Dealing with the Complexities of a Global Service-Oriented Architecture](#)
  - [Evaluating a Partial Architecture in a ULS Context](#)
  - [Themes for Architecture Success](#)
- **Continued coverage in 2012**
  - Y-Template introduced in [Making Architectural Knowledge Sustainable](#)
- **AD concept embedded in many presentations in 2013**
  - [The Design Space of Modern HTML5/JavaScript Web Applications](#)
  - 8 more presentations mentioning decisions in abstract

# General Architectural Knowledge Sources

<http://www.ifs.hsr.ch/Architectural-Refactoring-for.12044.0.html?&L=4>

- InfoQ, [Stack Overflow](#), [TheServerSide.com](#)
- IBM developerWorks, MSDN and similar vendor-sponsored sites
  - E.g. Google Developers, Amazon developer forums
- Blogs and websites
  - [Peter Eeles](#), Peter Cripps
  - [Gregor Hohpe](#)'s ramblings on eaipatterns.com
  - [Martin Fowler](#)'s bliki
  - [Philippe Kruchten](#)'s weblog and articles on architecture
  - [Michael Stal](#) on blogspot
- Books and magazines
  - [IEEE Software](#) magazine – free multimedia content online
  - Patterns books
  - SEI Technical Reports (TRs)